

# Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings

---

*Source:*

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2005-07/msg01021.html>

---

- *From:* "Peter Juuls" <peter@xxxxxxxxxx>
  - *Date:* Fri, 29 Jul 2005 18:28:40 +0200
- 

Hi Sue,

So what you suggest is to NOT use the custom11.prf-file? Or to modify the OverwriteProfile=Append parameter?

Best regards  
Peter Juuls

"Sue Mosher [MVP-Outlook]" <suemvp@xxxxxxxxxxxxxxxx> wrote in message <news:%23TMs4EIFHA.1204@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
> We want to preserve users Outlook profile settings,  
> when moving from Outlook2000 to Outlook2003. Most important settings to  
> preserve are additional mailboxes, signatures, rules and attached  
> pst-files.

Nothing on that list gives any indication of a need to update the mail profile. I would leave it alone. In other words, don't include any mail profile modifications.

As for the signatures issue, AFAIK Outlook 2003 should be looking in %userprofile%\Application Data\Microsoft for the folder whose name is listed in HKCU\Software\Microsoft\Office\11.0\Common\General in the REG\_SZ value named Signature. Maybe that's the reg key that needs to be managed to get the signatures to work right without copying them.

—  
Sue Mosher, Outlook MVP  
Author of  
Microsoft Outlook Programming – Jumpstart for  
Administrators, Power Users, and Developers  
<http://www.outlookcode.com/jumpstart.aspx>

"Peter Juuls" <peter@xxxxxxxxxx> wrote in message <news:OGdVEQEIFHA.2484@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings

> The Citrix installation is running Office2000, including Outlook2000. Now  
> we  
> migrate to Office2003. We want to preserve users Outlook profile settings,  
> when moving from Outlook2000 to Outlook2003. Most important settings to  
> preserve are additional mailboxes, signatures, rules and attached  
> pst-files.  
>  
> Firstly, we have had some problems migrating signatures for a small number  
> of test users. This showed to be related to the name of directory, where  
> signatures are stored. The directory name depends on the language version  
> of  
> Outlook 2000. In our testlab Outlook 2003 cannot migrate signatures  
> reading  
> the path of the signature directory from registry. They must reside –  
> before  
> migrating – in the directory Outlook2003 defines. We have found a  
> workaround  
> for this, copying the signatures into the right directory via group  
> policy.  
>  
> Secondly, there remains this issue on additional mailboxes in the  
> Outlook2000 profile. They seem to be completely ignored by Outlook2003, no  
> matter the language version of Outlook2000.  
>

> "Peter Juuls" <peter@xxxxxxxxxx> wrote in message  
> [news:ePbVM6DIFHA.3312@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ePbVM6DIFHA.3312@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

>> Hi Sue,

>>

>> My PRF-file looks like this – I should add that the installation is on  
>> Citrix and Cache Mode is disabled, because it makes no sense on Citrix.

>>

>> Best regards,

>> Peter Juuls

>> -----

>> ;Automatically generated PRF file from the Microsoft Office Customization  
>> and Installation Wizard

>>

>> ; \*\*\*\*\*

>> ; Section 1 – Profile Defaults

>> ; \*\*\*\*\*

>>

>> [General]

>> Custom=1

>> DefaultProfile=Yes

>> OverwriteProfile=Append

>> ModifyDefaultProfileIfPresent=TRUE

>>

>> ; \*\*\*\*\*

>> ; Section 2 – Services in Profile

>> ; \*\*\*\*\*

Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings

```
>>
>> [Service List]
>> ;ServiceX=Microsoft Outlook Client
>> ServiceEGS=Exchange Global Section
>> Service1=Microsoft Exchange Server
>> ServiceEGS=Exchange Global Section
>>
>> ;*****
>> ; Section 3 – List of internet accounts
>> ;*****
>>
>> [Internet Account List]
>>
>> ;*****
>> ; Section 4 – Default values for each service.
>> ;*****
>>
>> [ServiceEGS]
>> MailboxName==%UserName%
>> HomeServer=exmbxa401
>>
>> [Service1]
>> OverwriteExistingService=Yes
>> UniqueService=Yes
>> MailboxName==%UserName%
>> HomeServer=exmbxa401
>> AccountName=Microsoft Exchange Server
>
>>>I am migrating Outlook2000 to Outlook2003 using a custom11.prf–profile.
>>> (Exchange2003 hosts all mailboxes, no POP3, no Hotmail, we only connect
>>> to
>>> Exchange mailboxes)
>>>
>>> One issue that I haven't solved yet is how to keep additional mailboxes
>>> settings from the Outlook2000 profile. Now they are ignored and no
> options
>>> in the custom11.prf addresses this. My best workaround by now is to grap
>> the
>>> list of additional mailboxes from the Outlook2000 profile, reading the
>>> Registry settings, and after the migration, mail the list to the user
>>> and
>>> have he/she adding the mailboxes manually.
>
>
```

---

• *Follow-Ups:*

Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings

- ◆ [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Sue Mosher [MVP–Outlook]

• **References:**

- ◆ [Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Peter Juuls
  - ◆ [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Sue Mosher [MVP–Outlook]
  - ◆ [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Peter Juuls
  - ◆ [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Sue Mosher [MVP–Outlook]
  - ◆ [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Peter Juuls
  - ◆ [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)  
◇ From: Sue Mosher [MVP–Outlook]
- Prev by Date: [Re: How do you convert Eudora 6.0 folders to Outlook](#)
  - Next by Date: [Re: Hide Journal and other items](#)
  - Previous by thread: [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)
  - Next by thread: [Re: Outlook 2000 to Outlook 2003: Keep additional mailboxes settings](#)
  - Index(es):
    - ◆ [Date](#)
    - ◆ [Thread](#)