

Re: Unable to send but can receive email

Source:

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2005-07/msg00870.html>

- *From:* "Noel All" <noelall@xxxxxxxx>
 - *Date:* Mon, 25 Jul 2005 17:22:22 +0100
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Typically there is a series of numbers in the error, could you paste the error minus sensitive information, if though you can only send to other Cox users can you check if your SMTP authentication is enabled. The setting is located on the Outgoing Server Tab in the Properties of the email account and the checkbox is "My outgoing server (smtp) requires authentication.

"DunDeal29" <DunDeal29@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:F2E3B763-3F41-4427-B4B3-B8A4C8771695@xxxxxxxxxxxxxxxxxxxx

>I send it, but then I get an email back that says "the following
>recipient(s)
> could not be reached." And I know the address is valid. It also says,
> "None
> of your email accounts could send to this recipient."

> "Noel All" wrote:

>> What is the error and what version of Outlook
>> "DunDeal29" <DunDeal29@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>> news:A8E2FA43-7CC4-4797-85D7-7444DF155F83@xxxxxxxxxxxxxxxxxxxx

>> >I am a cox user who has just switched to using Outlook. Upon
>> >configuration
>> > my computer checked everything and said it all worked. I can receive
>> > emails
>> > correctly, however, I get an error message every time I try to send to
>> > a
>> > domain that is not a cox.net domain. What could be causing this and
>> > how
>> > can
>> > I fix it?

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>>

• **References:**

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◆ **Unable to send but can receive email**

◇ From: DunDeal29

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