

## Re: Trouble configuring Outlook

**Source:**

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2004-04/0473.html>

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If you're using Exchange, permissions are granted at the server level. See <http://support.microsoft.com/default.aspx?scid=kb:en-us:184573&Product=exch2k>. You can manage permissions at the organizational unit level.

Caution: Be sure you have a company policy in place governing allowable use to others' mailboxes.

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Microsoft Outlook Programming - Jumpstart for  
Administrators, Power Users, and Developers

<http://www.outlookcode.com/jumpstart.aspx>

"Martin Ottaway" <[wthomas@martinottaway.com](mailto:wthomas@martinottaway.com)> wrote in message  
news:35373DD7-B154-4046-8109-A10CFDFB71D9@microsoft.com...

> I need to be able to configure Outlook on our exchange  
> server so it shows all of the various client's/user's  
> folders and subfolders.

>

> How can I configure this economically with regards to  
> time?

>

> I was told by the person who upgraded the system that I  
> have to go to each individual user's computer and give the  
> Administrator permission to view/edit each of the  
> individual folders and subfolders; one by one. But this  
> is a monumental task.

>

> The way it is now, unfortunately, is that I can see the  
> various users' top folder, but cannot expand them. When I  
> try, I get an error message that says: "Unable to expand  
> the folder. The set of folders could not be opened."

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> We have MS Exchange 2000 and Outlook 2000 operating on a  
> Windows 2000 server platform.

>

> Wayne

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