

Re: Outlook tools malfunction

Source:

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2004-03/0727.html>

From: Roady [MVP] (*newsgroups_DELETE__at__DELETE_sparnaaij_NO_._SPAM_net*)

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Better is to try and reset your Toolbar first as these settings won't be affected by a reinstall. To do a full reset on your Toolbar locate outcmd.dat and rename it to outcmd.old.

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Roady [MVP] www.sparnaaij.net

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"Darlene" <jbdb@adams.net> wrote in message

news:%23sWl5QCEEHA.2088@TK2MSFTNGP10.phx.gbl...

> My outlook works great except for tools. When I try to access tools my

> screen freezes up and I'm told IE is not responding

> Do I need to uninstall and reinstall or can I just install over the top of

> it?

> All help appreciated

> Thanks,

> Darlene

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