

Re: virus check engine reported an error

Source:

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2009-05/msg02367.html>

- *From:* Boopskydoolittle <Boopskydoolittle@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 16 May 2009 06:27:01 -0700
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I have the same annoying problem that recently cropped up. Maybe it seems like a basic question, but how do you "disable any integration"? (I have Norton Internet Security and tried to turn off email scanning but it didn't help)

"Milly Staples [MVP – Outlook]" wrote:

Yes. From your AV – disable any integration – it is redundant, causes all kinds of problems, and is mostly a marketing ploy to increase the amount of money in the vendor's pockets while decreasing the amount in yours.

—

Milly Staples [MVP – Outlook]

Post all replies to the group to keep the discussion intact.

ALWAYS post your Outlook version.

How to ask a question: <http://support.microsoft.com/KB/555375>

After furious head scratching, Dave asked:

| Are you saying this is from my antivirus (McAfee), not an MSN server?

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| "DL" wrote:

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|| Its from your intergrated anti virus

||

|| "Dave" <Dave@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

|| news:74AF47DA-D499-4ED1-B6B9-C3207F5AEE75@xxxxxxxxxxxxxxxxxxxx

|| I keep getting an error saying Microsoft Outlook Connector (We

|| could not check the message you are trying to open for viruses

|| because the virus check

|| engine reported an error. To open the unchecked message, click

|| OK.) Why do

|| I get this error? Is this from a Microsoft server or is this on my

|| machine?

|| Is there something I can do to fix this?

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