

microsoft.public.outlook.general: Re: connecting via broadband?

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From: Tambo (Tambo_at_discussions.microsoft.com)

Date: 01/09/05

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These are the replies from pinging pop and smtp!

As you can see "pop" times out.

I can now receive mails on my freeserve account, but I cannot send any!! My default connection is now Virgin.net.

Help

F:\Documents and Settings\Tom Currie>ping pop.freeserve.net

Pinging pop.freeserve.com [193.252.22.137] with 32 bytes of data:

Request timed out.

Request timed out.

Request timed out.

Request timed out.

Ping statistics for 193.252.22.137:

Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),

F:\Documents and Settings\Tom Currie>ping smtp.freeserve.net

Pinging relay.pol.net.uk [195.92.195.153] with 32 bytes of data:

Reply from 195.92.195.153: bytes=32 time=46ms TTL=241

Reply from 195.92.195.153: bytes=32 time=42ms TTL=241

Reply from 195.92.195.153: bytes=32 time=42ms TTL=241

Reply from 195.92.195.153: bytes=32 time=42ms TTL=241

Ping statistics for 195.92.195.153:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

Approximate round trip times in milli-seconds:

Minimum = 42ms, Maximum = 46ms, Average = 43ms

"Vanguard" wrote:

> "Tambo" <Tambo@discussions.microsoft.com> wrote in message

> news:F067B0F6-3A9B-44FF-8459-3318C29BE3FF@microsoft.com...

> >I have just gone broadband, and am having difficulty downloading

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> >e-mails.
> > When I click send/receive it trys to connect and gives me a message
> > saying
> > "error 678 the remote computer did not respond". How do I log on and
> > download
> > my mail??
>
>
> Presumably your old e-mail accounts were with your old ISP (internet
> service provider). Since you are no longer their customer (i.e., you
> are not paying them to permit you access to their resources), your
> mailbox doesn't exist over there anymore. Use the e-mail service for
> the new ISP you just switched to.
>
> If you still have a valid account at wherever is your old ISP or e-mail
> service provider, how do you know their mail server is reachable and
> running? Enter the following:
>
> telnet <pop3servername> 110
>
> Could you connect okay? I'm not talking about then entering the 'user'
> and 'pass' commands to login but just to see that you can reach their
> mail server and that it is responsive so you get a mail session started
> with it. Then do the same for their SMTP server:
>
> telnet <smtpservername> 25
>
> Did you reach that mail server and start a session okay? Note that a
> host that responds to 'ping' does NOT mean the server program is
> actually running or responsive on that host. You can probably ping your
> own host but if you are not running mail servers on it then you'll never
> be able to have it accept e-mails (as a mail server). That's why I
> suggest you try to establish a session with their mail server *program*
> running on the host which you have already checked that you can ping to.
>
> --
>

> Post your replies to the newsgroup. Share with others.
> E-mail: vanguard_help AT yahoo.com (append "#NEWS#" to Subject)
>

>
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