

# Sending HTML from Outlook to non-Outlook clients

**Source:** <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-12/2380.html>

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This is a repost of this message. The first try got absolutely no responses. Certainly, someone must know something about this.....

I have some correspondents that are using GroupWise as their e-mail client.

I have noted that they are usually unable to read e-mail that I send to them that has been prepared and sent from Outlook using HTML format.

A search of this subject on the GroupWise support website turned up the following information. I quote from their website:

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The Novell GroupWise 6.5 Client and above determine that a document is to be displayed in HTML by one of two methods.

1. The message has a first level attachment of Text.Html and the document contains a tag like the following:

```
<META http-equiv=Content-Type content="text/html; charset=iso-8859-1">
```

Note: The character set does not have to be "iso-8859-1" but it does have to be a valid character set. If text/html is specified without a character set specification, the client will treat the document as plain text.

This tag tells the GroupWise client that the document is content Text/Html and specifies a Character Set.

2. The message has a Mime.822 attachment that specifies the following:  
Content-Type: text/html; charset=ISO-8859-1

Note: Again, the Character Set does not have to be "iso-8859-1" but it does have to be a valid character set. If text/html is specified without a character set specification, the client will treat the document as plain text.

The Novell GroupWise 6.5 and above client will only display a message in

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HTML if both HTML and the Character Set are specified. HTML documents that do not specify a character set could be a possible security violation. The WC3 Standards Organization has some good information on the subject.

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When I look at the Internet header of HTML e-mail that I am sending from Outlook, I observe the following:

```
Content-Type: multipart/alternative;  
boundary="-----=_NextPart_000_007C_01C4D7CC.91512150"
```

It appears to me that this is the cause of the problem. Does anyone know of a way to have Outlook include an Internet header that would be compatible with GroupWise, and, apparently the Internet standard?

Thanks for your help.

Jim