

RE: how to display japanese message subject and folders on outlook

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-10/3287.html>

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Date: 10/13/04

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Thank you, Marshine.

The new mails (arrived after setting Japanese for non-unicode program and we did this in the first place) are displaying fine.

Still the 'Inbox' still showing with '????'. Are there solution for this?

"marshine" wrote:

- > *This is extracted from the Knowledge base of MS help and support. It*
- > *specifically answers your question. You may like to do your own search in MS*
- > *support website for the following subject.*
- >
- > *"XCON: Japanese Characters in the Subject Line of E-Mail Message Appear As*
- > *Question Marks*
- > *(324603) – Japanese characters in the Subject line of a Microsoft Outlook*
- > *e-mail message may appear as question marks when the e-mail message is*
- > *received. This problem may occur with any characters from a double-byte*
- > *character set (DBCS). The Subject line in...*
- > *<http://support.microsoft.com/default.aspx?scid=kb:en-us:324603> "*
- >
- > *All the best.*
- >
- >
- > *"Tanuki" wrote:*
- >
- >> *We just got English Office 2003 on English Xp.*
- >> *Could anyone tell me how to display message subject and folder names in*
- >> *Japanese? All new mails with Japanese subject are displayed fine, but the*
- >> *existing old mails' Japanese subject and folders are all show with '????'.*
- >> *We have changed all options in 'Regional and Language Options' to Japanese*
- >> *in Windows xp, Office Language Settings default to Japanese, and Japanese to*
- >> *be default encoding in Option of Outlook 2003.*
- >> *Your help greatly appreciated.*