

Re: email problems

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-10/2692.html>

From: Jeff Stephenson [MSFT] (*stephenson_at_online.microsoft.com*)

Date: 10/11/04

Date: Mon, 11 Oct 2004 10:08:19 -0700

The settings are probably being changed by an antivirus program that you're running. See if your antivirus vendor has an update, or turn of scanning of inbound and outbound messages.

--

Jeff Stephenson

Outlook Development

This posting is provided "AS IS" with no warranties, and confers no rights

<p.pjkkhan@tiscali.co.uk> wrote in message

news:1dfd01c4af9f\$11b10050\$a501280a@phx.gbl...

> I have a problem with sending and recieving mail in

> outlook 2000.

> when I try to send or recieve email I have to go into

> tools and then accounts then goto properties, once into

> properties I go to servers and check incoming mail server

> which should be (mail.tradingplaces.uk.com)but instead

> reads (local host)

> in the section named incoming mail server under account

> name it should read (tonyh@tradingplaces.uk.com) but

> instead reads

> (tonyh@tradingplaces.uk.com/mail.tradingplaces.uk.com)

> We have a broadband connection and internet andemail go

> through a lan connection.

> I have reloaded outlook 2000 I have tried to use outlook

> express without success please can some one shed some

> light on the subject. I originally thought it might be the

> remenants of a virus but cannot have not found anything so

> far.

> I would be very grateful for any help you can give.

> your sincerly

> Perry.