

Re: Outlook Shutdown

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-09/4460.html>

From: Steve S (SteveS_at_discussions.microsoft.com)

Date: 09/17/04

Date: Fri, 17 Sep 2004 05:07:04 -0700

Y'all – (Sending this to multiple people)

Sorry that I have no specific answers for any of you. I'm contacting you for advise on how to post a question in this stupid web site! I am signed in. I do have a Passport or .NET account (or whatever MS calls it) and I do have a Profile and MS does recognize me.

I also have a (different) Outlook 2000 problem (it just keeps unexpectedly shutting down) that I would like to post.

I have clicked on New/Question and it just kinda flickers but nothing happens. I do see some kinda symbol that's yellow-ish but only for a second or so. No error message, no pop-up menus, absolutely nothing.

I've read the FAQ's about how to Post a Questions and it says that you have to be 'signed on' to the community groups. But I also can't find any way to 'sign on' assuming, that is, that I'm not already signed on.

All that really seems to work is Reply, hence this message to all of you for your Help. I accept that i've got to be missing something, but when a HELP Web Site is so user un-friendly that it is not immediately and intuitively obvious how to Post a Question, I have my doubts about it's validity. Maybe the "Questions" function is just not working right now, but again, I have no way of telling.

Thanks for any help/hints you can provide.

Steve S

"Diane Poremsky [MVP]" wrote:

- > *Where are each of the three versions and what is their build #?*
- >
- > --
- > *Diane Poremsky [MVP – Outlook]*
- > *Author, Teach Yourself Outlook 2003 in 24 Hours*
- > *Coauthor, OneNote 2003 for Windows (Visual QuickStart Guide)*
- > *Author, Google and Other Search Engines (Visual QuickStart Guide)*

>
> *Outlook Tips: <http://www.outlook-tips.net/>*
> *Outlook & Exchange Solutions Center: <http://www.slipstick.com>*
> *Join OneNote Tips mailing list: <http://www.onenote-tips.net/>*
>
> *Vote for your favorite Outlook and Exchange utilities in the*
> *Slipstick Ratings Raffle at <http://www.slipstick.com/contest/>*
>
> *"Mike" <mds.qms@virgin.net> wrote in message*
> *news:21c0001c45b78\$f99c7500\$a101280a@phx.gbl...*
> *>I am constantly having a problem with Microsoft Outlook,*
> *> (version 2002 (10.6515.6626) sp3) where it closes down at*
> *> least a dozen times a day for no apparent reason. A small*
> *> box will appear on the screen, whether I am using the*
> *> computer or not saying, 'Microsoft has encountered a*
> *> problem and needs to close'. When I click on details it*
> *> shows Error signature with the following information,*
> *> AppName: outlook.exe, AppVer: 10.0.6626.0, ModName:*
> *> ntdll.dll, ModVer: 5.1.2600.1217, Offset: 00019ecd.*
> *>>*
> *>> I have scoured the websites through Microsoft pages and*
> *>> Google and cannot find anything that describes my*
> *>> problem. I'm using Windows XP Home Edition which is fully*
> *>> up to date, I do not have any viruses. I have removed*
> *>> outlook and re-installed it, but it still keeps closing*
> *>> down. I also send the error to Microsoft everytime – but*
> *>> the problem keeps coming.*
> *>>*
> *>> I do appear to have THREE different versions of ntdll.dll*
> *>> on my computer and wonder if that is the cause.*
> *>>*
> *>> Looking for help please.*
> *>>*
> *>> Mike*
> *>>*
>
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>
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