

Re: connecting to exchange 2000 server using outlook 2003 over AOL

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-05/1938.html>

From: Diane Poremsky [MVP] (info_at_cdolive.com)

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aol blocks rpc port (135) but that shouldn't affect the pop protocol.

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Author, Teach Yourself Outlook 2003 in 24 Hours
Coauthor, OneNote 2003 for Windows (Visual QuickStart Guide)
Author, Google and Other Search Engines (Visual QuickStart Guide)
Outlook Tips: <http://www.outlook-tips.net/>
Outlook & Exchange Solutions Center: <http://www.slipstick.com>
OneNote Tips: lnote-tips-subscribe-request@lists.outlooktips.net
"eli silverman" <esilverman@solstrat.com> wrote in message
news:B1983EBE-D124-4FA4-B12E-CB04D96881EF@microsoft.com...
>I now this is going to sound like a silly question but does anyone know of
>a problem connecting using outlook to connect to an exchange server when
>dialed in through AOL.
>
> I am supporting an office that has two dozen remote users using either
> outlook or outlook express (various versions of each) connecting to an
> Exchange 2000 server. The remote users also connect to a terminal server
> using the remote desktop client. All but two of the users work perfectly.
>
> The two that do not are both using AOL. I have managed to get on chat with
> an AOL representative and, surprise surprise, they say that it is either
> my settings are wrong or it is a microsoft issue and they can't help.
>
> When I set up outlook and test the settings it finds the outgoing mail
> server and says it successfully sent a test message but it fails trying to
> find the pop3 server, which is the same server
>
> They sent me instructions on how to connect to their IMAP server using
> outlook but I have not had an opportunity to test that yet. And at the
> moment the firewall we are behind blocks the IMAP protocol
>
> My belief is that there is some level of packet filtering going on by AOL
> and that the POP3 and RDP ports are being blocked
> hence the successfull test of the SMTP server but the failure of the Pop3
> server. I am going to test that by opening the IMAP port and seing if they
> can connect over that instead of POP3.
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> Any insights would be greatly appreciated.
>
> Thanks in advance
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