

Re: Rule for catching incoming mail from outside company not working

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-05/1588.html>

From: Sue Mosher [MVP-Outlook] (suemvp_at_outlookcode.com)

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Which is it? Exchange or some other mail server? In an Exchange environment, messages coming from Outside will have Internet headers that internal messages don't carry.

A good rule troubleshooting technique is to have each rule add a unique category to the message. That way, you'll know exactly what rules fired on a given message.

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Sue Mosher, Outlook MVP

Author of

Microsoft Outlook Programming - Jumpstart for
Administrators, Power Users, and Developers
<http://www.outlookcode.com/jumpstart.aspx>

"A Geist" <anonymous@discussions.microsoft.com> wrote in message
news:1F6FC467-FAFC-4880-9DEF-930BBC420B24@microsoft.com...

> Yes, it does. What difference does that make?

>

> BTW, these problems were occurring even when my machine was attached to the
network and outlook was up and running.

>

> ----- Sue Mosher [MVP-Outlook] wrote: -----

>

> Does your company use Exchange or some other mail server for internal
mail?

>

> "A Geist" <anonymous@discussions.microsoft.com> wrote in message
> news:E21995E9-74E7-4190-8A41-8AC1F91871DE@microsoft.com...

> > I read in an Outlook tips and tricks page that you can capture
emails from

> outside the company in rules by looking for an @ in the sender's
address. I

> created such a rule, and it doesn't work. What will? I tried
searching for

> '.com', '.org', or '.gov' also, and that doesn't work either.

> >> Details:

> >> I have a series of rules that try to capture emails that I
actually want

> to read, and put them into the inbox that I actually read.

Basically, rule

> 1 is supposed to capture emails from people in my contacts, move them
to my

> good inbox, and stop processing more rules. Rule 2 is supposed to

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capture
> emails from outside the company, put them in my 'Probable Spam'
folder, and
> stop processing more rules. The third rule is supposed to forward
all
> remaining messages (presumably from inside the company) to my good
inbox,
> and stop processing more rules. The rules are in that order.
> >> I've had the third rule forever, and it's always worked. The
first two
> are new and only partially functioning at best. My biggest surprise
is that
> I still end up with messages in my network inbox. The third rule
isn't
> supposed to care about the sender or anything else. There's no
conditions
> on it. And yet, at this time, messages from outside the company land
in my
> network inbox and stay there.
> >> Here is rule 1:
> >> Apply this rule after the message arrives
> > with '.com' or 'org' or '.gov' in the sender's address
> > and sender is in Contacts Address Book
> > Move it to the Inbox2 folder
> > and stop processing more rules
> >> Here is rule 2:
> >> Apply this rule after the message arrives
> > with @ in the sender's address
> > move it to the Probable Spam folder
> > and stop processing more rules
> >> Here is rule 3:
> >> Apply this rule after the message arrives
> > move it to the Inbox2 folder
> > and stop processing more rules
> >> I am using Outlook 2002 (10.4219.4219) SP-2
> >> Thanks in advance.
>
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