

Solved: Outlook times-out downloading messages from certain POP3 providers

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Took me a long-time (2 weeks) to get this one sorted out but thanks to several posts and some luck I was able to solve this problem.

In my case, I have two service providers; one works without problems with Outlook 2000; the other hangs and times-out attempting to download the messages. The issue was the MTU size associated with the firewall appliance. It was set to 1500; setting it to 1460 completely solved the problem.

Not surprizingly, many other connectivity problems (i.e., internet radio) were also solved with this fix. Question is how come it changed in the first place?