

Re: Outlook 2003 fails to use SSL

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-03/5335.html>

From: Jeff Stephenson [MSFT] (stephenson_at_online.microsoft.com)

Date: 03/25/04

Date: Wed, 24 Mar 2004 19:01:06 -0800

Glad to have been of assistance. Thanks for your input as well – it pointed out to me that we really needed to change our SSL/TLS defaults for particular port numbers...

--

Jeff Stephenson
Outlook Development

This posting is provided "AS IS" with no warranties, and confers no rights
"Richard Stevenson (rot13)" <evpuneq@nygreangvirhavirefr.arg> wrote in
message news:BPq8c.15706\$rw6.296666@news.xtra.co.nz...

> Jeff Stephenson [MSFT] wrote:

>

> > On which port is he trying to connect? Outlook 2003 (and 2002, post
SP-1,

> > for that matter) will initially attempt STARTTLS on port 25 and SSL on
any

> > other port. If that fails, it will fallback to the alternative. Could
you

> > turn on diagnostic logging (see

> > <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q300479>) and
post

> > the OPMLog.log file (preferably as an attachment) after this fails for
the

> > user?

>

> Ah... found it, with the help of that log. The logfile showed an error

> message that the server didn't send (it appears nowhere in the Sendmail

> source code, and it's in Engrish... whatever you think of the Sendmail

> guys, they can at least speak properly). The guy's laptop had one of

> those really annoying virus scanners that intercepted outbound SMTP

> traffic without needing to change the client settings (sort of like a

> transparent proxy, I guess). I've killed it.

>

> Thanks for your help - it would have taken me *much* longer to find it if

> I hadn't had that clue.

>

> Cheers

>

> Richard

>

>