

Re: winmail.dat

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-03/4203.html>

From: Grace (*Whooshbopbang4_at_adelphia.net*)

Date: 03/19/04

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Does HTML format NOT have these problems that rich text has? I thought the links I originally included suggested the problem was with anything but plain text.

Also, do you also think (like John Brandt) the PDF file being suppressed is a different problem? When I change to plain text, the PDF comes through perfectly to AOL and hotmail. With rich text, it is suppressed on both.

Thanks,

G

"Diane Poremsky" <info@cdolive.com> wrote in message
news:eK034sVDEHA.712@tk2msftngp13.phx.gbl...

why do you need to use rich text? In most cases, HTML format will work properly and give you some rich-text capabilities.

RTF should not be used to send internet mail – even if the other person has Outlook, their mail server may remove the tnef information in the message and they'll get plain text.

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Diane Poremsky [MVP – Outlook]

Author, Teach Yourself Outlook 2003 in 24 Hours

Coauthor, OneNote 2003 for Windows (Visual QuickStart Guide)

Outlook Tips: <http://www.outlook-tips.net/>

Outlook & Exchange Solutions Center: <http://www.slipstick.com>

"Grace" <Whooshbopbang4@adelphia.net> wrote in message
news:ecSdndSQ8-_OzMfdRVn-iQ@adelphia.com...

Today, I found out that, when sending from Outlook to some systems (AOL, hotmail, LOTUS notes), a winmail.dat file gets added. I would not mind that much, but it also seems to have suppressed an actual PDF file I had attached. After some research, I found that a quick fix is to send the e-mail in plain text, rather than rich text. Two links that address this problem are included in this e-mail. I have quickly read them and remain confused:

<http://www.brooklyn.com/theatre-sound/winmail.html>

<http://support.microsoft.com/default.aspx?scid=http://support.microsoft.com:80/support/kb/articles/Q138/0/53.ASP>

microsoft.public.outlook.general: Re: winmail.dat

In most cases I am sending an e-mail to such a user for the first time and do not know what system, such as LOTUS notes, he/she is using. And I kind of need to have rich text. If that recipient has never sent me an e-mail, is there any way to know if there will be a problem using rich text and a file attachment when i send them an e-mail? Or am I forced to always play it safe and use only Plain Text?

Also, I am amazed that, despite sending hundreds of similar e-mails to different and unknown recipients in the past, I have not run up against this problem before. Does anyone know why that might be?

Pls help
Grace