

RE: Outlook 2003 in exchange cache mode does synchronize the delete items folder

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From: Terry Liu [MSFT] (v-teliu_at_online.microsoft.com)

Date: 03/08/04

Date: Mon, 08 Mar 2004 03:13:17 GMT

Hi Sabo,

First I'd like to confirm with you by default Outlook 2003 will synchronize the Deleted Items folder in Cached Exchange Mode.

So here please help me clarify following points:

1. Did any error message appear?
- 2 Was there anything logged in Synchronization log?

Next, please check whether you have enabled any filter for Deleted Items folder. You may refer to the steps below:

1. Right-click Deleted Items, and click Properties.
2. Select Synchronization tab, click Filter button to check the status.
3. Check the Statistics for this folder.

In addition to Roady's suggestion, I suggest you create a new profile and you can refer to this Knowledge Base article:

829918 How to create a new e-mail profile in Outlook 2003 ---
<http://support.microsoft.com/?id=829918>

If anything is unclear, please feel free to post.

Best regards,

Terry Liu
MCSE 2K MCSA MCDBA CCNA
Microsoft Online Support Engineer

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microsoft.public.outlook.general: RE: Outlook 2003 in exchange cache mode does synchronize the delete items folder

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60From: "Sabo, Eric" <sabo_e@cup.edu>
60Subject: Outlook 2003 in exchange cache mode does synchronize the delete
items folder
60Date: Fri, 5 Mar 2004 14:55:52 -0500
60Lines: 10
60X-Priority: 3
60X-MSMail-Priority: Normal
60X-Newsreader: Microsoft Outlook Express 6.00.2800.1158
60X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2800.1165
60Message-ID: <esewevuAEHA.392@TK2MSFTNGP12.phx.gbl>
60Newsgroups:
microsoft.public.exchange.clients,microsoft.public.outlook.general
60NNTP-Posting-Host: lml020-01.cup.edu 158.83.1.192
60Path:
cpmsftngxa06.phx.gbl!TK2MSFTNGXA06.phx.gbl!TK2MSFTNGXA05.phx.gbl!TK2MSFTNGP0
8.phx.gbl!TK2MSFTNGP12.phx.gbl
60Xref: cpmsftngxa06.phx.gbl microsoft.public.outlook.general:215780
microsoft.public.exchange.clients:82539
60X-Tomcat-NG: microsoft.public.outlook.general
60
60Build is 11.5608.5703 on Windows XP SP1.
60
60Is there a reason for this? Outlook will synchronize every other folder
60besides this on. We are trying to recover delete items.
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60--
60Eric Sabo
60NT Administrator
60
60
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