

## Re: Recovering deleted address book?

**Source:** <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.general/2004-02/1125.html>

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**From:** Roady [MVP] (*newsgroups\_DELETE\_at\_DELETE\_sparnaaij\_NO.\_SPAM\_net*)

**Date:** 02/06/04

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#3; delete the configured account instead and add a new personal folder

#4; you can also insert the CD, start setup and choose repair

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Roady [MVP]

www.sparnaaij.net

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(I changed my reply address; remove all CAPS and \_underscores\_ from the address when mailing)

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"A Walker" <trevor@nosspamweatherdot4dinternetdocodotuk> wrote in message news:u35aZSD7DHA.2392@TK2MSFTNGP11.phx.gbl...

> Outlook doesn't start

>

> 1) try running scanpst.exe on your Personal Folder

>

> It runs and say everything is fine

>

>

> 2) try renaming outcmd.dat to .old and restart Outlook. All the Toolbars will reset then. This is quite a common problem with Outlook . The default location for this file is:

> C:\Documents and Settings\%username%\Local Settings\Application

> Data\Microsoft\Outlook

>

> No effect

>

>

>

> 3) try recreating the profile in Control Panel-> Mail-> button Show Profiles

>

>

> I try control panel-> mail-> theres no show profiles button

>

> 4) try running Outlook with the /safe switch from your Start-> Run window. When this works run Help-> Detect and Repair

>

>

microsoft.public.outlook.general: Re: Recovering deleted address book?

> Don't know how to do this  
>  
> 5) try disabling individual add-ons in Tools-> Options-> tab Other->  
> button  
> Advanced E-mail Options...  
>  
> Can't open Outlook to do this  
>  
>  
>  
>