

Re: Sending a Fax with Outlook 2002

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.fax/2004-12/0028.html>

From: Russ Valentine [MVP Outlook] (russval_at_mvps.org)

Date: 12/18/04

Date: Sat, 18 Dec 2004 17:51:30 -0500

Your English is fine. Perhaps mine wasn't. Remember that I asked you for the format of your message. If it is HTML, change it to plain text. You appear to be asking the Fax Service to render your fax. The Fax Service has no rendering capability. Neither does Outlook. So your message must not contain anything that requires rendering (like formatting or signatures, etc.)

Russ Valentine
[MVP-Outlook]

Chen wrote:

- > *After installing Fax Services in window and after adding Fax Transport*
- > *Service as an e-mail account on my Outlook 2002,*
- > *I do the following:*
- > *1. open a new mail message*
- > *2. choose in accounts box the Fax Transport Service*
- > *3. in the "To" box I write: "[fax:111-111-1111]"*
- > *4. i tried do it with and without attaching a word file.*
- > *5. i press send button.*
- >
- > *If i attach a word file, the file opens, and shows a window stating it*
- > *is printing the file to the fax, and then it disappears and nothing*
- > *happens.*
- >
- > *If i don't attach anything, it sends the message and then nothing*
- > *happens.*
- >
- > *In both cases I immediately receive a mail message to my Inbox stating*
- > *(in Hebrew) that the printing to the Microsoft Fax couldn't be*
- > *completed (it doesn't state why).*
- >
- > *By the way – if I try to print from a document directly to the fax*
- > *printer it works perfectly well, but I want to use the outlook because I*
- > *want to merge letters to the fax.*
- >
- > *Thank you very much for your help*
- > *(I hope my English is clear enough)*
- > *Chen*

>
>
> *Russ Valentine [MVP-Outlook] wrote:*
>
>> *List the steps you are using to send the fax.*
>> *State the format of the message you are trying to send.*
>> *State whether there are any attachments.*
>>--
>> *Russ Valentine*
>> *[MVP-Outlook]*
>> *"Chen" <chen_raz@hotmail.com> wrote in message*
>> *news:1103389293.409205.213080@c13g2000cwb.googlegroups.com...*
>>
>>> *Hello*
>>> *Please help*
>>> *I'm trying unsuccessfully to send a fax with Outlook 2002.*
>>> *I have Windows XP, and i had installed the fax servcis.*
>>> *I am able to send the fax from any document, choosing the fax*
>
> *printer.*
>
>>> *I had defined an account of Fax Mail Transport in outlook.*
>>> *But whenever i try to send a fax, i recieve back a message to the*
>
> *inbox*
>
>>> *sayiny the Microsoft Fax Transport couldn't complete the printing*
>
> *to*
>
>>> *the printer.*
>>> *Any idea what to do?*
>>> *Thanks,*
>>> *Chen*
>>>
>
>