

## Re: favorites sync

**Source:** <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.contacts/2005-01/1753.html>

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**From:** Sue Mosher [MVP-Outlook] ([suemvp\\_at\\_outlookcode.com](mailto:suemvp_at_outlookcode.com))

**Date:** 01/25/05

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If the user is working online, mailbox and PF favorites automatically sync in the background. The only way I have been able to produce the scenario you describe is if User 1 is working offline and using Send/Receive to sync. Note that "working online/offline" is not the same as being connected/disconnected from the network. It is possible to be connected to the network but working offline.

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Sue Mosher, Outlook MVP

Author of

Microsoft Outlook Programming - Jumpstart for  
Administrators, Power Users, and Developers  
<http://www.outlookcode.com/jumpstart.aspx>

"M. Morgan" <[mmorgan.nospam@2compute.com](mailto:mmorgan.nospam@2compute.com)> wrote in message  
news:[eqmqH9uAFHA.1400@TK2MSFTNGP11.phx.gbl](mailto:eqmqH9uAFHA.1400@TK2MSFTNGP11.phx.gbl)...

> Hi Sue.. Big fan of yours, btw..

> Outlook 2003 in classic online mode, user online.

>

> The public folder was added to favorites, and the user accesses it via the  
> new outlook 2003 navigation pane Contacts,

> where it's listed under Other Contacts as Office Contacts.

> Everything seems fine here, it's a second user who seems to have the

> problem. The second user is cached mode, online. Contacts added by users 1

> don't appear to user 2. Both users have owner permissions.

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> Do public folders update periodically while online, immediately,  
> scheduled,

> or on logoff / logon?

> The second system is a laptop that is very infrequently logged off and  
> taken

> anywhere.

> While writing this, it occurs to me that this may be the source of the  
> problem..

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> "Sue Mosher [MVP-Outlook]" <[suemvp@outlookcode.com](mailto:suemvp@outlookcode.com)> wrote in message  
> news:[uvmyxImAFHA.3236@TK2MSFTNGP15.phx.gbl](mailto:uvmyxImAFHA.3236@TK2MSFTNGP15.phx.gbl)...

>> More details please:

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>> 1) Exchange connectivity - Cached Exchange mode, classic online, or

> classic

