

## Re: cannot use Outlook 2003 Contacts as Word 2003 address book

**Source:** <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.contacts/2004-11/0650.html>

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**From:** Russ Valentine [MVP-Outlook] ([russval\\_at\\_mvps.org](mailto:russval_at_mvps.org))

**Date:** 11/13/04

Date: Sat, 13 Nov 2004 14:13:21 -0500

You left out a lot of important troubleshooting information. Do not make us try to guess at such things.

How did you do this import? Not sure what you imported since Outlook has no address book. In the future, remember that importing is a poor way to transfer Outlook data.

Make sure your PST file is intact and displaying all your Contacts correctly. Then try creating a new profile from scratch and make sure you have the Outlook Address Book configured correctly to display this Contacts Folder.

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Russ Valentine

[MVP-Outlook]

"old codger" <[fred@fredbrooks.co.uk](mailto:fred@fredbrooks.co.uk)> wrote in message

news:%23NuP7JbyEHA.3336@TK2MSFTNGP11.phx.gbl...

> Thanks, Russ.

>

> I installed Outlook 2003 from an Office 2003 Pro CD-ROM. Then imported my

> Contacts address book from my old version of Outlook 97.

>

> I had seen MS KB Art 301447, but was put off by the fact that, at the end,

> it says that it only applies to Outlook and Word 2000 and 2002 and I was

> reluctant to start messing with my Registry if the Art doesn't apply to

> Word/Outlook 2003.

>

> Best

>

> "Russ Valentine [MVP-Outlook]" <[russval@mvps.org](mailto:russval@mvps.org)> wrote in message

> news:e9TMaDXyEHA.2040@tk2msftngp13.phx.gbl...

>> Provide your installation sequence.

>> When the Word Address Book shows only Contacts with e-mail addresses,

>> that usually means you did an inplace upgrade from IMO support mode of

>> Outlook and Word's Address book remains linked to your old Outlook

>> profile. This MS KB article may help:

>> <http://support.microsoft.com/default.aspx?scid=kb;EN-US;Q301447>

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>> Russ Valentine

>> [MVP-Outlook]

>> "old codger" <[oldcodger@discussions.microsoft.com](mailto:oldcodger@discussions.microsoft.com)> wrote in message

>> news:31BADBBF-C554-4B1C-87B1-DBD4A5F67E78@microsoft.com...

>>>I have a new PC with Win XP Home and Office 2003 Pro. I wish to use

microsoft.public.outlook.contacts: Re: cannot use Outlook 2003 Contacts as Word 2003 address book

```
>>>Outlook
>>> 2003 Contacts as my Word 2003 address book. However, when I click
>>> 'Insert
>>> Address' in Word, I only get my email address book - not my full
>>> Contacts
>>> address book with mailing addresses, etc.
>>>
>>> Help!
>>
>>
>
>
```