

Re: Can't bring up an arbitrary contact from my contact subfolders

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.contacts/2004-10/0524.html>

From: Russ Valentine [MVP-Outlook] (russval_at_mvps.org)

Date: 10/10/04

Date: Sat, 9 Oct 2004 23:24:38 -0500

No. There aren't "several ways" to gain access to the New Message to Contact command, and none of them will invoke the Check name dialog. Why don't you start by telling us the steps you are using. Include information on how you have configured the Outlook Address Book and whether you have enabled your subfolders as email address books.

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Russ Valentine
[MVP-Outlook]

"david" <david@discussions.microsoft.com> wrote in message news:E160341B-1882-4E85-A440-057C08219966@microsoft.com...

> There are several ways to gain access to "Actions - New Message", doing
> which
> will cause a screen to be popped up for one to compose an email.
> Regardless of how the screen for composing email has popped up,
> what I am trying to accomplish is to be able to search for and bring up an
> arbitrary contact (or contacts), and send this contact an email.
>
> The "To" button on the email composing screen will spawn a new pop up for
> one to select email recipients.
> But I don't see the complete contact folder and subfolders presented in
> the
> pop up.
> Hence I am not able to navigate to the desired folder, and can't locate
> the
> desired contact.
> I am aware that I can always find the contact first by search through the
> "folder list" . However, that is not what I wish to do.
> Hope this is not too confusing.
> David

>

> "Russ Valentine [MVP-Outlook]" wrote:

>

>> I don't understand.
>> Actions > New Message to Contact can only be launched from the Contact
>> Folder after you have already selected the recipient. Otherwise it is
>> grayed
>> out.
>> You must be using some other step. Clarify what you're really doing.
>> --

>> Russ Valentine

>> [MVP-Outlook]

>> "david" <david@discussions.microsoft.com> wrote in message

microsoft.public.outlook.contacts: Re: Can't bring up an arbitrary contact from my contact subfolders

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>> news:5E2F3387-0645-44D8-BAA7-2C423777D151@microsoft.com...
>> > Hi,
>> > I have several levels of subfolders under my main contact folder.
>> > I want to send an email to a contact by doing:
>> > Action -> New Message to contact.
>> > and then select the receiptent.
>> >
>> > A pop up appears, saying "Select Names":
>> > From this pop up, I am not able to navigate through my contact
>> > sub-folder
>> > structure and locate the contact(s) to whom I want to write an email.
>> > I am using Office 2003 and Window XP, desktop version.
>> > Does anyone have a solution? Thanks.
>> >
>> > David
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