

Re: MS Outlook Hidden email addresses

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.contacts/2004-07/0176.html>

From: Dick Tschuette (*DickTschuette_at_discussions.microsoft.com*)

Date: 07/04/04

Date: Sat, 3 Jul 2004 21:09:01 -0700

Russ -

Well, you have one very satisfied customer - got rid of a couple with the 'delete' but doesn't work when it is a single address - so renamed the cache and will go from there.

Thanks loads for your assistance for this old foggie!!

Dick

"Russ Valentine [MVP-Outlook]" wrote:

- > *That makes it much easier. You simply have an outdated entry in your*
- > *autocompletion cache. Remove individual addresses from the autocompletion*
- > *cache by highlighting the entry when presented in the suggested names list*
- > *(use your arrow key to migrate to the entry) and then hitting your Delete*
- > *key before you tab out of the field. To clear the entire cache, follow the*
- > *instructions here:*
- > <http://support.microsoft.com/default.aspx?scid=kb;EN-US;Q287623>
- >
- > *The standard behavior for the Outlook Address book is to display all*
- > *electronic addresses (both fax and e-mail). That behavior cannot be changed.*
- > *The only way to prevent the display of fax numbers is to store them in a*
- > *different field or to disguise them (e.g., precede them with an alpha*
- > *character) so that Outlook won't recognize them as phone numbers.*
- > *There are also a number of utilities available that can do this for you*
- > *automatically. Some are listed here:*
- > <http://www.slipstick.com/contacts/nofax.htm>
- > --
- > *Russ Valentine*
- > *[MVP-Outlook]*
- > *"Dick Tschuette" <Dick.Tschuette@discussions.microsoft.com> wrote in message*
- > *news:1CFD372C-8CEF-44A0-836A-CA41B7E391D5@microsoft.com...*
- > *> Russ - hate to sound like an idiot but 1st time I've asked for help and*
- > *frankly I probably don't know the 'proper terms' but I'll try one more time.*
- > >
- > *> . Version - MS OL 2002 910.6515.6626] SP3 [I trust this is what you want}*
- > *> . Example of problem step by step*
- > *> o Start a NEW email*

> > *o In address line enter 'Hill' and two address pop up*
> > *? The top one is correct and from my Contacts file*
> > *? The lower one is OLD – if I enter and right click and ask for 'lookup*
> *contact' I get 'no email address' response; if I right click on 'properties'*
> *the display has the name but the email address is OLD. This is the one I*
> *can not figure out how to get rid of.*
> > *. This issue with fax numbers is just one I guess I have to live with and*
> *be careful not to have it entered in the address line.*
> >
> > *I'm sure the Help and KB are as you say 'replete with information' but I*
> *just haven't touched the right area I guess. So, how do I find that darn*
> *old address and get rid of it. Have a number of instances like that and it'*
> *s truly frustration.*
> >
> > *Dick*
> >
> >
> > *"Russ Valentine [MVP–Outlook]" wrote:*
> >
> > *You didn't even bother to mention your Outlook version. Moreover, you are*
> > *confusing two separate Outlook functions: autocompletion and*
> *autoresolution.*
> > *There is no such thing as an "auto–fill" option so it is rather hard to*
> > *reply to your question or know what feature you think you turned on. Help*
> > *files and the KB are replete with information on these two features.*
> >
> > *If you don't know the difference between autoresolution and*
> *autocompletion,*
> > *at the very least provide more accurate details as to how you are entering*
> > *email addresses so we can figure out for you which you are using. Also*
> > *explain why you thought "these addresses were supposed to be deleted ages*
> > *ago."*
> >
> > *Fax numbers are electronic addresses so of course they appear in the*
> *Outlook*
> > *Address Book. Always have.*
> >
> > *--*
> > *Russ Valentine*
> > *[MVP–Outlook]*
> >
> > *"Dick Tschuette" <Dick.Tschuette@discussions.microsoft.com wrote in*
> *message*
> > *news: BC610595–F439–49CC–B8D5–9EEA550B8DB9@microsoft.com...*
> > *When generating an email I begin to enter an address [auto fill turned–on]*
> > *and 'very old' address come–up with the letters of the name being entered.*
> >
> > *These address were supposed to be deleted ages ago.*
> >
> > *Not only do the ones in my Contact Address Book show, but former*
> > *addresses, and even fax numbers. This is really disconcerting and*

