

Re: Action keys missing in pdf file

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.powerpoint/2009-07/msg00030.html>

- *From:* JohnS <JohnS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 1 Jul 2009 02:25:03 -0700
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Hi Steve,

Thanks for the reply and no problem – details coming up:

In the slide show, selected text elements or graphics are overlaid with an "Action button", for which the "Action setting" typically is a hyperlink to move to a different slide. In some few cases to show a video or play an audio file, but lets stick to the "move to" buttons.

When running the slideshow with powerpoint, no problems – it works fine. Point to the text or graphics, the cursor turns from an arrow to a hand, left click and the predefined slide is shown. Only error encountered so far, is a natural, remember to arrange the order of the elements, meaning the action button is to be brought to front.

Have been using this for years, works fine. When allowing others/partners to use the presentations, our company does not allow for the release of the ppt file. Current practice is to convert to Adobe PDF and release the pdf file only. Again, have been using this for some time now to – it also works fine.

Corporate has now released a new template file (new design guidelines), have now build an up to date presentation using that new template file. The powerpoint show works fine again. The convert to Adobe PDF action is also concluded without any errors or warnings. The pdf file looks fine, can be printed – everything is as it should be, except for the action buttons. When pointing at a text element, the cursor turns into a large I, not a hand. When pointing at a graphics, the cursor turns into a crosshair, not a hand. As there is no selectable elements, left clicking naturally has no effect.

Conversion of the slideshow to a pdf file is actually a "click on the pdf button" action, as adobe acrobat is installed.

Opening any powerpoint slideshow, based on the past template, converting it to pdf – produces a pdf file which just works. Making a presentation from the new corporate template or just a blank template (file, new, blank presentation) makes the slideshow work as a powerpoint show, but the pdf file is without the action buttons. They simply aren't there.

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Presume that they (Action buttons) aren't converted to pdf, but fail to identify what affects the conversion to happen or not. Found no setting in Powerpoint (Tools, Options) or Adobe (Adobe PDF, Change conversion settings) that are differently set. Failed to find any guidance in help files or FAQ's either.

Any solution to this?

Thanks

"Steve Rindsberg" wrote:

In article <49CB17FB-FE6C-4464-9E6C-BDB2A70C23EB@xxxxxxxxxxxxxx>, JohnS wrote:

With PowerPoint 2003, am using action keys in the presentation. Final presentations are converted to pdf file for usage. Past presentations have worked fine and they still do.

Using a new corporate template, action keys do not appear in the pdf file any more. Have tried to identify any setting(s) affecting the action key conversion from the ppt file to pdf.

Don't seem to find any help on this topic with either Microsoft or Adobe.

I'm not sure what you mean by "action keys". Action settings, maybe?

How are you making the PDFs that don't work as expected? *Exact* step-by-steps, please. Detail is good. Bury us in it.

Descriptions like "I clicked the PDF button" won't do.

Thanks.

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