

Re: Problems saving to offline folder

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From: JuanR (JuanR_at_discussions.microsoft.com)

Date: 12/22/04

Date: Wed, 22 Dec 2004 07:51:06 -0800

Echo S,

Thanks for your reply. I'm sorry I did not make myself clear in my previous post so I'll try to explain the problem a little better:

Windows has an offline facility that allows you to access files/folders that are physically located on a remote server even if you are not connected to the network. In order to make a file/folder available offline, you would right-click on the file/folder and choose "Make available offline". Behind the scenes, Windows copies the file to a hidden folder in your computer. The great thing about offline files is that if you change the file while working offline, the next time you go online (i.e. connect to the network), it will synchronize that file with the remote version. This is great for people who use a laptop at the office (docked) and then take it home every day. When you are working offline, you can access all resources which you have made available offline just as if you were working on the network. So, for example, if you were accessing a folder in a remote server:

\\myServer\myShare\myFolder and you made 'myFolder' available offline, at home you could type \\myServer\myShare\myFolder in the explorer address bar and it would take you there, just as if you were on the network. Really, the file is coming from that hidden folder that I was telling you earlier.

Anyway, very long explanation but hopefully clarifies my problem which I now re-describe:

Say you had a file 'myPresentation.ppt' sitting in \\myServer\myShare\myFolder and, as above, this folder was made available offline. When the laptop is not connected to the network (working offline), I can open 'myPresentation.ppt'. If I try to save the file, though, PowerPoint hangs forever (it just starts to save the file but it never finishes...). This problem does not occur in other Office apps such as Word or Excel. So the workaround is (like you pointed out) to save the file to a local folder and then, when you are online, copy that file to '\\myServer\myShare\myFolder' but then you are doing *manual synchronization* which is really annoying if you work with a bunch of files and you have to remember where all those files came from.

Sorry for the long explanation but I hope it made my problem easier to understand.

JuanR

"Echo S" wrote:

- > *I was hoping someone else would have tackled this so I wouldn't have to show*
- > *my stupidity, but since they haven't, here goes...*
- >
- > *I don't quite understand what you mean here by "offline folder." Are you*
- > *trying to save the file to a folder on a network when you're not connected*
- > *to the network?*
- >
- > *You said that your file hangs when you try to save to an offline folder when*
- > *you're disconnected from the network.*
- >
- > *But you also said you can load a presentation from an offline folder (does*
- > *that mean you're connected to the network and you open a presentation from*
- > *the network, or are you somehow opening a file from a network folder when*
- > *you're not connected to the network?) but that you can only save it to your*
- > *local harddrive (is that when you're disconnected from the network?) -- that*
- > *the file hangs if you try to save it to the offline folder where it came*
- > *from (are you disconnected then?).*
- >
- > *I guess what we need here is step-by-step info on what you're opening, when*
- > *you're connected/disconnected, and when you're saving*
- > *(connected/disconnected).*
- >
- > *If I'm not totally off in my assumption that you're doing this --*
- > *Connect to network*
- > *Open PPT file from network folder*
- > *Disconnect from network*
- > *Save PPT file*
- >
- > *At this point, PPT file hangs if you try to "save" (which tries to save to*
- > *the original network folder) or "save as" to the network folder. PPT file*
- > *saves if you "save as" to your harddrive.*
- >
- > *-- then the problem is that the network folder you're trying to save to*
- > *isn't available because you're disconnected from the network. So you have to*
- > *save to your harddrive and then move the file to the network the next time*
- > *you're connected. That's pretty much the way networks work.*
- >
- > --
- > *Echo [MS PPT MVP]*
- > *<http://www.echosvoice.com>*
- >
- > *"JuanR" <JuanR@discussions.microsoft.com> wrote in message*
- > *news:630DCFAC-C07B-4589-8877-0B414C18FAC2@microsoft.com...*
- > *> I've been experiencing the following problem: When I try to save a*
- > *> presentation to an offline folder, PowerPoint starts to save the file and*
- > *> then it hangs forever. The file it creates is usually ~5kb in size. I*
- > *can*
- > *> not terminate the process and usually what I have to do is to turn off the*
- > *> computer. This only occurs saving to an offline folder when the laptop is*

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> > *disconnected from the network. I can successfully save a presentation*
> *loaded*
> > *from an offline folder to a local one (to 'My Documents' for example), but*
> > *the moment I try to save to the same offline folder the file came from, it*
> > *hangs. This problem does not occur whenever I'm working online. I have*
> > *tried both PowerPoint2000 and 2002 with the same results. Has anybody*
> *else*
> > *experienced this?*
>
>
>