

Re: Black screen flash between slides in PP2003

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.powerpoint/2004-10/3487.html>

From: Echo S (*echos_at_indyughspam.net*)

Date: 10/25/04

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Thanks for the update on this, James! Norton Autoprotect, huh? Go figure.

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Echo [MS PPT MVP]

<http://www.echosvoice.com>

"James Burrell" <jahbur@oohay.co.uk> wrote in message
news:94KdnfFUde3SbuHcRVnyhQ@eclipse.net.uk...

> James Burrell wrote:

> > Hi guys

> >

> > I am trying to update a COM addin (written in VB6) designed for PP2000
> > to work just as well in PP2003. However when in slideshow mode, I am
> > getting a black flash between slides. This happens 60% of the time.

>

> Sorted!

>

> MS helped me on this one and we found the problem is with Norton AV
> Autoprotect. Disabling the Autoprotect (not just the office addin) stops
> the problem from occurring.

>

> Would advise anyone running an addin in PP2003 to disable Norton if
> they're seeing strange display issues when in slideshow mode.