

Re: Error opening PPT

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.powerpoint/2004-02/0020.html>

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Date: 02/01/04

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This error message occurs due to a conflict between the 3DFX Voodoo graphics card (and its associated driver) and Microsoft® .NET. There are two possible solutions to the issue:

The first is to download a more up-to-date driver for the 3DFX Voodoo card. You can download such a driver from the Voodoo files web site.

The second is to turn off the graphics acceleration on the graphics card. To do so, follow the steps below:

Right click in empty space on your Desktop and choose PROPERTIES.

Click on the TROUBLESHOOT tab.

Using the slider provided, turn your hardware acceleration to None.

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<>Please post all follow-up questions/replies to the newsgroup<>
<><>Email unless specifically requested will not be opened<><>
<><><>Do Provide The Version Of PowerPoint You Are Using<><><>
<><><>Do Not Post Attachments In This Newsgroup<><><>
                Michael Koerner [MS PPT MVP]
"vic" <anonymous@discussions.microsoft.com> wrote in message
news:81b201c3e8cf$32da2fa0$a401280a@phx.gbl...
Just loaded Office XP Pro. When opening Power Point I get
the following wrrior:
This program has performed an illegal operation and will
be shut down.
If the problem persists, contact the program vendor.
POWERPNT caused a general protection fault
in module 3DFX16V3.DRV at 0008:00000258.
Registers:
EAX=00009e48 CS=03a7 EIP=00000258 EFLGS=00000246
EBX=0062301e SS=451f ESP=00009d72 EBP=00009d8c
ECX=00000004 DS=451f ESI=00009e48 FS=4987
EDX=0001451f ES=0000 EDI=00000000 GS=0000
Bytes at CS:EIP:
f3 66 a5 1f 8b d8 8e c2 66 26 8b 47 14 c4 5e 0c
Stack dump:
a8720437 00019e48 9e5a0ffe 000a4d1b 1db607f4 0000a872
9da60000 039f209d 9e481388 0000451f 04370000 fbbea872
076e1787 04589dc4 0000040f 9e480000
I have Windows 98 with all updates and loaded update to
Office XP Pro.
Any Ideas how to fix this?
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