

Re: Unable to uninstall 2007

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2008-09/msg00118.html>

- *From:* ScottyB <ScottyB@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 16 Sep 2008 20:00:05 -0700
-

I am so in the same boat as you folks and just wrote a post myself. I didn't see this one. I followed all the right steps to remove 2007 trial, but it has done nothing but screw things up. I first tried to simply uninstall 07 (I had and liked 03), but it disabled 03. Then I too tried system restore, but it didn't restore what we missing. Now, I've been able to uninstall 03 and I have a full version 07, but the trial version won't uninstall. Of course, the new version won't install as long as the corrupt trial version is on my computer.

"Sue" wrote:

I made a mistake. Now when clicking the application and selecting uninstall I get this message. "This patch could not be opened. Verify that the patch package exists and that you can access it, or contact the application vendor to verify that this is a valid windows installer patch package."

"Sue" wrote:

HI, I am in the same boat as Cindy P. I tried add or remove programs in the control panel and nothing happens when I click remove. I followed the instructions from <http://support.microsoft.com/kb/928218>. When I right click on the installer and click uninstall I receive this message "Windows Installer – preparing to remove" but then an error "this patch package could not be removed..." Not sure what to try next. Any help would be appreciated.
thx
"TaurArian" wrote:

See: How to uninstall the 2007 Office system if you cannot uninstall it by using the "Add or Remove Programs" feature
<http://support.microsoft.com/kb/928218>

TaurArian [MVP] 2005–2009 – Update Services

Re: Unable to uninstall 2007

<http://taurarian.mvps.org>

=====
How to ask a question:

<http://support.microsoft.com/kb/555375>

Computer Maintenance: Acronis / Diskeeper / Paragon /
Raxco

"Cindy P" <Cindy P@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:2AF7E5D0-827F-4297-B6D4-2652424DAE41@xxxxxxxxxxxxxxxxxxxx

Hi, I tried this method and in the registry, it
still won't let me
uninstall
Microsoft Office 2007. It gives me a
message "Windows Installer –
preparing
to remove" but then an error "this patch
package could not be removed..."
Help, I am getting nowhere fast. Cindy

"Susan Ramlet" wrote:

Hi, Dan,

See if this helps:

Manually removing the
Office 2007 Beta

<http://pschmid.net/blog/2006/11/13/79>

--

Please reply to the
newsgroup. I cannot
respond to private requests
for
help. Besides, then the
community doesn't benefit
from your question!

--

Susan Ramlet
MVP – Office

"Dan"

<Dan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:77DA0043-708A-48AA-8976-AFA37FA44464@xxxxxxxxxxxxxxxxxxxx

Re: Unable to uninstall 2007

I was running Office 2003 and decided to try the 2007 Beta. I installed and ran successfully, but when the beta was up I uninstalled and 2003 would no longer work. I tried to re-install twice and both times the installation of 2003 failed. So I checked Add/Remove and there is an instance of 2007 Beta Pro but when I click uninstall it tells me that my computer does my computer does not support the package language. I tried to download and install the 2007 Trial, but it won't

Re: Unable to uninstall 2007

install
because it
sees another
instance(that
I
can't
remove)
and won't
install.