

RE: Office 2007 – Updates won't install

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2007-11/msg00050.html>

- *From:* kernow <kernow@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 13 Nov 2007 08:30:00 -0800
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KB936514, 934393, 934062 and 934391.

Running XP Pro with SP2 and IE7 with McAfee Security Suite 8 installed

"Eric A." wrote:

You would need to turn off automatic updates in the control panel to not see that notification. But maybe what should happen here is we should try to figure out why the patches will not install.

What patches are you trying to install? I will send you instructions for gathering logs of the failure and we can figure out what is going on.

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Eric Palm
MSFT Office Setup

"kernow" wrote:

Recently installed Office 2007. Now have 4 updates that downloaded automatically to the Notification area of my Systray which will not install. I have carried out a "Repair" for the Office installation but the updates will still not install. I've tried downloading the updates separately but each one will not install. If my installed MS software does not require the downloads how do I remove them from my Systray so that they do not reappear each time I boot my PC?