

## Re: Where is proplus.msi for Office XP?

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*Source:* <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2006-02/msg00018.html>

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- *From:* "Charlie" <[dingbat3003@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:dingbat3003@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 4 Feb 2006 11:33:21 -0800
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"Charlie" wrote:

Hi There Bob,

Thanks for your sharing your great knowledge, however, fear dominates my uninstalling the complete Microsoft Office stuff and reinstalling from the original XP Professional with Publisher 2002 CDs.

Sorry to be so cautious! If you were in person, maybe I'd let you do it because you would know how to get things working again—should something go terribly wrong. For example: Now I've gone to the web site given by Carey Frisch—Microsoft MVP [www.kellys-korner-xp-com/xp\\_tweaks.htm](http://www.kellys-korner-xp-com/xp_tweaks.htm) and clicked on "office XP 1706 – ProPlus.MSI fix" as instructed. It didn't help me with installation of SP3 as some were testifying it would.

Nothing seems to aid in the installation of XP SP3. And, should I uninstall, then there may be no way of getting my Word, Excel, Publisher working again. I'm limited in my working knowledge of computer repair. At one time, I contacted a Technician who was guiding me over the phone trying to solve a problem. Resulting in my having to take the computer to a computer repair shop and reinstalled everything from a clean sweep—losing everything that I previously had in the computer, including additional software and their updating.

Please don't be too harsh with me for being overly cautious! Only if I could be guaranteed success. . . .

"Bob Buckland ?:-)" wrote:

Hi Charlie,

Updating with Office XP Service Pack 2 (SP2) or other service pack doesn't have the ability to add a program only to patch those already installed. If you have an Office XP CD set that matches a name listed in Add/Remove Programs you may want to backup your files then uninstall the '...with Front Page edition. Else, if you have two sets

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of Office XP(2002) editions installed things can  
get a bit confused.

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<<"Charlie" <dingbat3003@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in  
message

[news:F1A9A737-031F-4A41-9886-084F0A4D314C@xxxxxxxxxxxxxxxxxxxx](mailto:news:F1A9A737-031F-4A41-9886-084F0A4D314C@xxxxxxxxxxxxxxxxxxxx)

Thanks for your speedy response Bob. I've discovered that I have "XP  
Professional with Publisher 2002." I don't have FrontPage on CD. In  
"add/remove programs" MicroSoft Office suite has different programs  
there: "Word, Excel, Publisher 2002", and there is also one that says "Office  
with FrontPage" which must have been put on my computer with the  
download of

"SP2 full file" because I don't know any other way it got on my computer.  
Being a cautious person, I hesitate removing anything for fear that nothing  
will work or reinstall correctly. Someone on one of these community rooms  
said 'nothing would install without the "Proplus.msi" including "Publisher".  
It is enough to frighten anyone that wants their computer to work. With this  
added information, what do you suggest?

"Bob Buckland ?:-)" wrote: >>

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Let us know if this helped you,

Bob Buckland ?:-)  
MS Office System Products MVP

\*Courtesy is not expensive and can pay big dividends\*

For Everyday MS Office tips to "use right away" –  
<http://microsoft.com/events/series/administrativetipsandtricks.msp>

Hi there again Bob,

Right now everything is working as is--whether I have two versions or not .I  
don't know.

Anyway, just how is a backup done for complete programs on my computer in  
order not to loose the updates that are already in plus the files that have  
accumulated through my use of these programs and that are stored on my hard  
drive.

P.S. my computer has two hard drives...I don't understand what that means. I  
have one gig-bite in Ram and total 160 Gbites total with C drive and D drive  
having almost equal portions. I've tried putting programs in D to fill it up,  
but seems that most of the works drift over into C drive and starts to fill  
up space there. This computer and all the programs cost me a "small mint" in  
addition having to take to repair shop when following a phone technician  
trying to help me solve a problem. From now on, I'm just plain scared!!!

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