

Re: Office 2003 SP2

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2005-12/msg00114.html>

- *From:* "Lars" <Lars@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 28 Dec 2005 11:09:03 -0800
-

I can see that this chain is old, but in the attempt of trying to find a solution to my issue and the lack of response to some questions from Microsoft I now understand why and what you guys are spending your time on. Let me suggest to management of this Discussion forum at Microsoft, put your people on a Six Sigma class and let them pass a training of Voice Of the Customer. Customer those are the guys paying your salary.

Happy New Year

"Milly Staples [MVP – Outlook]" wrote:

- > Okay – I see now. You prefer to obfuscate the plain issue where you
- > explicitly inquired about someone else downloading the patch for you,
- > supplying you with the CD once downloaded, and then installing the CD of the
- > downloaded and redistributed patch to get around the long download time for
- > YOU, and then backtracking while denying your original post stating your
- > intentions. My response to you indicated that this would not be legal. You
- > then responded with hems and haws about how you would like to use a
- > "creative" solution. Now you deny the obvious request in in the first post
- > that you made.
- >
- > There is nothing in the MVP designation that authorizes me or not to state
- > the EULA requirements that appear on every Microsoft patch or update. You
- > can read them for yourself. I simply pointed out the plainly stated
- > legalities which you can read for yourself in the EULA.
- >
- > You, sir or madam, are incapable of excusing yourself. You want to end this
- > conversation about whether it is legal or not to ask someone else to download
- > a patch for you and give it to you? Fine. If you want to take it further
- > with my MVP status, we can always submit the original conversation to
- > Microsoft for THEIR interpretation, which I am sure will coincide with mine.
- >
- > Care to take me up on this?
- >
- > --
- > Milly Staples [MVP – Outlook]
- >
- > Post all replies to the group to keep the discussion intact. All
- > unsolicited mail sent to my personal account will be deleted without

> reading.
>
> After furious head scratching, 41db14 asked:
>
> | I know what I wrote in the original text. Its quite apparent you
> | didn't...My beginning statement starts with "My question is ,
> | and it ended with a question mark (?) It does not say that I have
> | already asked anyone
> | at this point to do anything, nor have I done anything, at this
> | juncture.
> | It was merely a simple question.
> |
> | I was under the impressions that MVP types were suppose to be
> | friendly and helpful. You violate that impression. You set an
> | accusatory tone by
> | implying I had already breached the MS redistribution policy. I
> | refer you to your initial response to me. And to your last response
> | "Now tell me" continues with an "Sin your face attitude".
> |
> | In your apparent haste to try to impress me with your legal prowess,
> | you glaringly omitted your legal position on my most recent scenario.
> | Where I
> | clearly state that I would be performing the entire download
> | process.the
> | only role the other party may play is in the use of their phone line.
> | You
> | see I can jump to irrational conclusions to, by assuming you're a
> | lawyer...and you know what we all think about lawyers!
> |
> | Any further response from you is not warranted or requested.
> |
> |
> | "Milly Staples [MVP – Outlook]" wrote:
> |
> || Your own words – quoted directly from the original post – which you
> || can read at the bottom of this reply:
> ||
> ||| My questions is if the Office 2003 SP 2 is not available on CD,
> ||| can I have someone who has a faster internet access download the
> ||| Office 2003 SP 2 update onto a RW-CD on their PC and then I can
> ||| install the update onto my PC from that CD?
> ||
> || Now, tell me again how you did not request that someone else do the
> || download for you and provide you with the disc – the exact
> || definition of redistributing software?
> ||
> || --
> || Milly Staples [MVP – Outlook]
> ||
> || Post all replies to the group to keep the discussion intact. All
> || unsolicited mail sent to my personal account will be deleted without

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> || reading.
> ||
> || After furious head scratching, 41db14 asked:
> ||
> ||| Perhaps you misunderstood....? I never said or implied that
> ||| "someone else" would do the download and send the patch to me! "I"
> ||| personally would perform the download process (no risk to anyone
> ||| else). The entire chain of custody would be mine. All I would be
> ||| using is their highspeed internet access method to obtain the patch
> ||| for "my" PC. If it would make MS feel better I will make sure that
> ||| no one is in the house during the time of the download...!
> |||
> ||| I am surprised that you have jumped to the conclusion that I may be
> ||| engaging in some illegal/criminal activity by violating Microsoft's
> ||| policies about redistributing.....again thanks for your input
> |||
> ||| "Milly Staples [MVP – Outlook]" wrote:
> |||
> |||| There is no Office 2003 XP Pro.
> ||||
> |||| You have Windows XP Professional which the Office XP patch would
> |||| not touch. Office System 2003 Professional will not use any of the
> |||| Office XP patches either.
> ||||
> |||| If you are asking someone to download the SP-2 patch and then send
> |||| it to you, you are requesting that someone else (no risk to you)
> |||| violate Microsoft's policies about redistributing their software or
> |||| patches. It is illegal and I am surprised that you insist it is
> |||| simply a "creative workaround."
> ||||
> |||| As I have said before, wait until the end of November to order the
> |||| CD. There is nothing "critical" in SP-2 that warrants immediate
> |||| installation.
> ||||
> |||| --Ã Â
> |||| Milly Staples [MVP – Outlook]
> ||||
> |||| Post all replies to the group to keep the discussion intact. All
> |||| unsolicited mail sent to my personal account will be deleted
> |||| without reading.
> ||||
> |||| After furious head scratching, 41db14 asked:
> ||||
> |||| Milly,
> |||| I have legal copies of both Windows XP Pro & Office 2003 XP Pro
> |||| installed...so perhaps the CD is not useless...?
> ||||
> |||| I would not consider it a ("breach of Microsoft's terms to
> |||| redistribute any of the > patches that they provide"), simply
> |||| because I would not be redistributing the patch it would be for my
> |||| own use and consumption. The only thing I would be doing is

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> ||||| using a different source (faster internet) to obtain a patch
> ||||| that I am legally entitled to.
> |||||
> ||||| If MS hadn't created a patch that takes over five hours to
> ||||| download, only to find out that the dowload was unsucessfull then
> ||||| perhaps one wouldn't have to resort to creative ways to obtain
> ||||| the patch.
> |||||
> ||||| With all of the problems I have read that others are experiencing
> ||||| regarding this patch I think I will hold off... Thanks for your
> ||||| input
> |||||
> ||||| "Milly Staples [MVP – Outlook]" wrote:
> |||||
> ||||| If you have no Office XP programs installed, the CD is useless.
> ||||| You will need to wait for the Office 2003 SP–2 CD to be
> ||||| available, typically 6–8 weeks after the SP is released for
> ||||| download.
> |||||
> ||||| Further, it is a breach of Microsoft's terms to redistribute any
> ||||| of the patches that they provide.
> |||||
> ||||| Check back at the end of November.
> |||||
> ||||| --Ã'â€aÃ Â
> ||||| Milly Staples [MVP – Outlook]
> |||||
> ||||| Post all replies to the group to keep the discussion intact. All
> ||||| unsolicited mail sent to my personal account will be deleted
> ||||| without reading.
> |||||
> ||||| After furious head scratching, 41db14 asked:
> |||||
> ||||| Problem & questions regarding the Office 2003 Service Pack 2.
> ||||| My internet access speed of 26.4kbps it would take over 5+ hours
> ||||| to download the Office 2003 SP2 service pack!
> |||||
> ||||| I was informed that the Office 2003 SP2 update is not available
> ||||| on a CD but the Service pack 3 is and includes the SP2 update.
> |||||
> ||||| I ordered and received the SP3 CD,
> ||||| however the CD is "Office XP Professional (Service Pack 3)"
> ||||| It does not indicate that it is "Office 2003 Service Pack 3"...?
> ||||| The CD is – OFFICE 10 with two folders/ executable files
> ||||| Fullfile – SP3CDFF.exe
> ||||| STANDARD – SP3CDOP.exe
> |||||
> ||||| There is no read me or text file with installation instructions
> ||||| on the CD....? When you click on either file, a window pops up
> ||||| asking where you want to install the extracted files....?
> |||||

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> ||||| The problem concern I have is,....I already have "OFFICE 11"
> ||||| installed!!!... I recall the last fiasco with windows SP2
> ||||| update,
> |||||
> ||||| I suspect that if I attempt to install either of these files it
> ||||| will overwrite an undo my OFFICE 11 installation.....?
> |||||
> ||||| I have attempted to download the SP2 update after 5 hours of
> ||||| downloading it indicated that the download was unsuccessful!
> |||||
> ||||| My questions is if the Office 2003 SP 2 is not available on CD,
> ||||| can I have someone who has a faster internet access download the
> ||||| Office 2003 SP 2 update onto a RW-CD on their PC and then I can
> ||||| install the update onto my PC from that CD?
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>
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