

# Re: Office Installation Fails

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*Source:* <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2005-08/msg00281.html>

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- *From:* "Susan Ramlet" <[susan@mvps-dot-org](mailto:susan@mvps-dot-org)>
  - *Date:* Tue, 23 Aug 2005 13:40:37 -0500
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Hi, Andy,

Did you try using the Windows Installer Cleanup Utility and re-installing Office 2003? That often resolves issues with corrupt setups.

290301 – Description of the Windows Installer CleanUp Utility:  
<http://support.microsoft.com/default.aspx?scid=kb:en-us:290301&Product=offxp>

—  
Susan Ramlet  
MVP – Office

Please reply to the newsgroups where others may benefit.

"Andy" <[Andy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Andy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:D17E51E1-C7A4-4149-92F0-B7A6CDF77A38@xxxxxxxxxxxxxxxxxxxx](mailto:news:D17E51E1-C7A4-4149-92F0-B7A6CDF77A38@xxxxxxxxxxxxxxxxxxxx)  
> Currently have two office 2003 pro updates to install and the installation  
> process continually fails. I have run Detect and Repair, which gets part  
way  
> through the process and comes back with a message saying that the setup  
> failed.  
> Have tried other things such as saving the downloads manually, but they  
will  
> still not install, and done the usual registry scans etc.  
>  
> No problems with installing XP updates so assume some part of office is  
> corrupt. Have also worked through  
> <http://support.microsoft.com/default.aspx?scid=kb:en-us:304498> with no  
> success...  
>  
> Short of re-installing the whole of 2003, am stuck, HELP!

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- *Follow-Ups:*

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◆ **Re: Office Installation Fails**

◇ From: Andy

• **References:**

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