

Re: Security Patch Problem

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2004-08/0521.html>

From: André Cruz (*andre.cruz_at_sapo.pt*)

Date: 08/23/04

Date: Mon, 23 Aug 2004 09:39:31 +0100

Hello,

If your backup is prior to sp1 update for office 2000 and now you are trying to install sp3 it's normal the behavior because sp3 can only be applied after you get sp1. So if you want to apply sp3 for office 2000 you have first to get sp1...

"Michael Quin-Conroy" <Quincon@tnet.com.au> wrote in message news:4126a414\$0\$77151\$c30e37c6@lon-reader.news.telstra.net...
>I have recently installed Office 2000 from my backup copy of the disks on
>to
> a new machine running on XP. When I attempt to update with the latest
> "Security Patch" I get the following message "The expected version of the
> product was not found on your system".
>
> Any suggestions please?
>
>