

microsoft.public.officeupdate: Can not get Windows Update to work.

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Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2004-08/0520.html>

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Hi,

Win XP

Office XP Pro Developer with FrontPage SP 3

HELP. I suffered a major meltdown from installing Win XP SP 2. Had to reinstall Windows and an earlier version of my registry. (System State) After 3 days my computer is almost fully functioning again.

Only problem I know of that is left is in Office XP. When I try to use MS Access I get a window installer message that says the feature I am trying to use is on a CD ROM or other removable disk. Insert the MS Office XP Pro W/ FrontPage disk and click OK.

If I click cancel the program opens and works normally. If I click OK the same thing happens without any files being transferred.

This message happens every time I open a MS Access program.

I went to Add Remove programs to check if I could add what was missing and I get a message that the patch is not installed.

I have all Patches installed. I can't reinstall the patches because the computer has recorded somewhere that I did install them.

I also can not access MS windows Update on the internet. Page opens but it does not check the computer.

I also can not access MS Office Update on the web.

Any suggestions?

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Is there a way to COMPLETELY remove Office and start over?
Or can I get the computer to accept the Service packs to
replace the missing files?

Thanks for your help. Hopefully it is not as bad as it
sounds.

JL