

SR-1 Error*** NEED HELP***

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.officeupdate/2004-05/0055.html>

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I had a virus that took out much of my basic Office 2000 systems. While doing a search on the Office Update website I was told I needed the Service Pack release-1. After attempting to update I was given this error (from Log):

The version of IE installed on the computer is

6.0.2800.1106

IE has already been updated to the level of Office 2000 SR-1 or above

Error: The file, C:\WINDOWS\TEMP\sr1patch\{C406FA02-1B0A-11D4-AED6-00C04F022C53}, has an invalid size.

Beginning download of

<http://download.microsoft.com/download/office2000prem/Update/3821h/WIN98/EN-US/data2.msp>.

Finished downloading

<http://download.microsoft.com/download/office2000prem/Update/3821h/WIN98/EN-US/data2.msp>.

Error: The file, C:\WINDOWS\TEMP\sr1patch\{C406FA02-1B0A-11D4-AED6-00C04F022C53}, has an invalid size.

Error: The Office 2000 SR-1 CD2 Update patch is missing or invalid.

Microsoft Office 2000 SR-1 setup ended prematurely because of an error.

Why is this not completing the install? Please help!!

Thanks for any assistance you may give.

Dane Salm