

Re: Why is outlook and office so slow???

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Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2008-12/msg00004.html>

- *From:* "DL" <address@invalid>
 - *Date:* Mon, 1 Dec 2008 19:45:54 -0000
-

<http://www.outlook-tips.net/howto/profile.htm>

see if the above helps to create the new profile with new data file
(NB You will need to have your account settings to hand)

Once done & tested,

Then in Outlook, File>Open>Data File.....the next window should open at the default data file location – select the original data file (probably named outlook.pst, but you can check this from Personal Folders properties in your current installation)

Then in the tree view of outlook (left pane) you will have a second set of Personal Folders (toward the bottom)

Select a folder, eg Inbox, select all mail and drag it to the Inbox folder of the Primary Personal Folders Inbox (Top of tree view)

Do this for all your mail folders.

"KPM" <KPM@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:42C27B9B-774A-4129-A8CD-7C3329E98459@xxxxxxxxxxxxxxxxxxxx

Hi--

I'm having the same problem as CHESJAK, I think, with my recent upgrade to MS Office 2007. My Personal File Folder is labeled (97-2002)--I was able to

get that far with your kind instructions below. But then I am lost! I've never created a new file (?) OR messed around with my Outlook .pst file. Both make me very nervous. Can you expand on the instructions you have provided, or refer me to a step-by-step MS article?

kpm

"DL" wrote:

When you upgrade from a pre 2003 version of outlook, even though you may have uninstalled the earlier version, the new installation 'picks up' your

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earlier data file and the outlook profile.

(The earlier data file has a size limitation, the default data file (unicode) used by OL2003 or later doesn't have the limitation)

I'd suggest, with Outlook closed, you use the Mail Applet in the Control Panel to create a new Profile – not copy – (make it the default) add a new

data file & add your accounts and test.

Once ok, within outlook, File >Open>Data File and open your old data file (probably named outlook.pst)

Then in the folders view of outlook, copy mail & Contacts from this file to

the default set of Personal Folders

"chesjak" <chesjak@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:CAF04260-6920-4668-BFB5-BB6F154170B5@xxxxxxxxxxxxxxxxxxxx

Hi DL

Personnel Folders File (97-2002)

What is that all about then

Regards

"DL" wrote:

Within Outlook, select Personal Folders, rt click> Properties > Advanced
What does it say for Format?

"chesjak" <chesjak@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:C9E3DAA4-9E90-4AFD-9032-982BC2C9132B@xxxxxxxxxxxxxxxxxxxx

Hi DL

""When you upgraded did you create a new unicode pst or are you still using the old ansi code pst as your default?""

I am sorry, but in laymans terms, what do you mean?

I do know that when I

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upgraded, I saved all my file settings before

I deleted 2002 xp and then did a completely new installation of 2003.

I then re-introduced the saved file with all my settings into 2003.

regards

"DL" wrote:

I have run 2003 on a winxp PC 2gb ram with no problems & Vista PC also One of the major causes of Outlook issues is third party addins and intergrated AV

If you have any third party addins ensure they have been updated from their supplier.

When you upgraded did you create a new unicode pst or are you

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still
using
the old ansi
code pst as
your
default?

"chesjak"

<chesjak@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in
message

news:7C3FE4F0-4FF3-4D26-A907-6CEF015A1EE5@xxxxxxxxxxx

Hi
DL

Thanks
for
your
reply.
Yes
I
have
run
it
in
"safe
mode"
and
it
is
still
the
same.

As
I
said
earlier,
the
security
setup
I
have
now
for
2003
is
exactly
the
same

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as
before
with
XP
2002.
Does
2003
operate
in
a
different
way
to
2002XP.
The
reason
I
didn't
upgrade
to
2007
was
because
it
was
reputed
to
be
slow
in
operation
compared
to
previous
versions.

"DL"
wrote:

Presumably
you've
run
MSUpdate
and
installed
any
critical
Office
updates?
Boot

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your
PC
into
Safe
Mode,
is
it
still
slow?
If
not
it
would
appear
a
background
program
is
causing
the
issue
(Your
AV/Security
program
maybe?)

"chesjak"
<chesjak@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:D07E7B1A-EF18-4EC7-AEC8-9AE4214357

Hi

When
I
upgraded
to
office
2003
pro
from
XP
pro
I
noticed
that
when
I
start

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any
of
the
programmes
withing
Office.
such
as
Excel
and
especially
Outlook
it
takes
a
long
time
to
load.

For
example
when
I
open
up
Outlook,
it
takes
at
least
45seconds
after
the
outlook
screen
appears
for
me
to
be
able
to
use
it.
I
have
to
wait
for
the

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"hour
glass"
to
change
to
the
pointer
before
anything
responds.

This
was
not
the
case
with
2002
XP
pro.
I
have
exactly
the
same
security
setup
as
I
always
have
had,
so
would
asssume
it
is
not
that.

Can
anyone
help
please.

Regards

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