

Re: Help with Office 2000 Premium setup

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2008-08/msg00010.html>

- *From:* ausglaze <ausglaze@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 1 Aug 2008 03:25:02 -0700
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Hi Sunny and DL,

Thank you guys for your efforts trying to help me. The memory test was ok, chkdsk didn't show any problems. I renamed the .dll file in \web service extensions and repaired office. Made sense this operation, but it didn't help. I am very afraid that is a Win problem and will have to reformat the HDD. Some Win updates by automatic download, can't be installed either. Any more suggestions?

Best regards,
ausglaze

"Sunny" wrote:

Hi,

Search and RENAME THE DLL file in question and then perform repair of front page from add/remove programs and check.

Regards,

Sunny

"DL" <address@invalid> wrote in message
news:OMhFksa8IHA.3336@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

You could try a memory test. www.memtest.org
You might also want to run chkdsk

"ausglaze" <ausglaze@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:1406E8D4-73C7-44E6-B482-7E74A60223CB@xxxxxxxxxxxxxxxxxxxx

Hi DL, Thank you for your help. I installed all possible updates suggested by MS on your link, but the end result is the same. Being a memory related

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error, suppose is a corrupted file. The question is, in the programme or in windows?

"DL" wrote:

<http://support.microsoft.com/kb/237426>
may apply

"ausglaze"

<ausglaze@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:B8B35436-2992-4DDF-B79B-D89D08C880F3@xxxxxxxxxxxxxxxxxxxx>

I am running Win.XP Professional. I had before installed Office 2000 Premium and worked ok. Now I try to reinstall it. All its components are working fine, but Frontpage does not work. I get the following messages: Cannot load "\fp4Autl.dll ", by pressing "ok", the following message appear:
The instruction at "0x67f6b483" referenced memory at "0x00000030". The memory could not be "read". Click OK to terminate the program.
I presume is a problem with Windows, but I am not sure. Same programme installed in my wife's computer (WinXP Home), work fine.
Can somebody advice me what to do?

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