

RE: Errors installing Office 2007 Enterprise on Windows Vista

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2007-12/msg00381.html>

- *From:* Jaime Caro <JaimeCaro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 25 Dec 2007 17:00:00 -0800
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Hello,

The problem was solved following a suggestion in another tread. I copied the content of the DVD into hard disk and installed from there. Perfect! (Could it be Windows Vista has a problem with DVD format? And probably also with CD format, since I tried first creating a CD with the DVD contents and it did not work.)

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Director of Technology
K-12 School
Colombia
South America

"Jaime Caro" wrote:

Hello,

I would be grateful if anybody has heard of problems installing Office 2007 Enterprise suite on Windows Vista. I am using an installation DVD obtained under our School Agreement (Spanish version) in a brand new Dell inspiron 1420 with Windows Vista (after having updated Vista). The same DVD has previously worked OK under many computers with XP and with another DELL 1420 with Vista. Several errors have occurred, depending if I use the default or customized installation option (when I use customized I do not customize anything, though). Under customized I get the message "The installation program cannot find Enterprise.WW\Enterprise.cab", so I look for the folder "Enterprise.WW" in the DVD and press Enter, but the program says the address I gave is invalid. I must click "Cancel" and the installation so far is reversed. "The errors are 1304, 2350, 1335 the first saying the installation can not write to iacore.dll supposedly because the user has no access permissions, the second labeled just "internal error", the third saying "The file OneteLR.CAB is damaged or can't be used, possibly due to a network error, error reading the CD-ROM, or an error in the package. Error 1335 gives the options of Retry (does nothing) or Omit (leads to fatal error 2350).

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