

## Re: Office 2003 Installation Problem

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*Source:* <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2007-12/msg00070.html>

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- *From:* "Peter Foldes" <[okf22@xxxxxxxxxxxxx](mailto:okf22@xxxxxxxxxxxxx)>
  - *Date:* Tue, 4 Dec 2007 18:35:13 -0500
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Use the below Tool to fix this issue

<http://support.microsoft.com/kb/290301>

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Peter

Please Reply to Newsgroup for the benefit of others  
Requests for assistance by email can not and will not be acknowledged.

"HMSGRAVE" <[HMSGRAVE@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:HMSGRAVE@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:9837E0E0-01C2-43C4-91D5-38F17A5BE5E7@xxxxxxxxxxxxxxxxxxxxx](mailto:news:9837E0E0-01C2-43C4-91D5-38F17A5BE5E7@xxxxxxxxxxxxxxxxxxxxx)

I have recently installed Office Pro 2003 on a laptop running Vista Home Premium. Now everytime I start any application, I get a box saying "preparing to install" followed by a box saying "please wait while Windows configures MS Office Professional Edition 2003". This seems to loop about 7-10 times before an application opens. When I reboot the computer, I now get a message that Vaio Service Utility has stopped working and is being closed, the system then goes through the same "install/configure" loop.

I've already tried uninstalling Office, deleting the HKCU and HKLM entries for Office, and reinstalling Office with the same results.

Any suggestions?

Thanks,