

RE: Office Professional 2007 install

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2007-02/msg00108.html>

- *From:* ilv-m <ilvm@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 5 Feb 2007 13:37:00 -0800
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How does all this justify the fact that the Office 2007 release version installer should simply have been better written to take care of its own 'needs' more completely and take care of all the multitude of manual clean-up steps that Microsoft seems to have deliberately imposed on those who want to go from testing the Beta and eval versions on TEST systems directly to testing the production release versions of Office 2007 on the same test systems. Even in that scenario, it is more productive if entire systems don't have to be re-installed just because the installation software is so poorly written.

This is so much like the old installation procedures for Exchange and SQL server that could mangle entire Windows Domains beyond repair—and those were all production releases. Why defend the indefensibly sloppy programming that leads to this garbage?

What is really needed is a fully automated work-around that won't cost us and our customers a fortune in system recovery time when all we want to do is bump our test systems and theirs up to newer releases of the same product.

If you or anyone at Microsoft could/would provide a real business-viable solutions, that would be appreciated!

"Patrick Schmid [MVP]" wrote:

What are you complaining about? You installed a beta product that has a beta setup program on your production system despite the warning that MS posted on the download page and in violation of the beta license agreement (which states that you need explicit permission from MS to use the beta in a production environment).

MS is providing the manual removal steps so you have a way of completely removing the beta without having to reformat your harddrive..

BTW, the error message you receive is most likely not due to a failed uninstall routine. It is more likely the case that you missed to remove a component of the beta. The two most likely candidates are the PDF/XPS add-in and the Expression Web Beta. See the appropriate error message on my RTM issues page linked below.

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Patrick Schmid [OneNote MVP]

<http://pschmid.net>

Office 2007 RTM Issues: <http://pschmid.net/blog/2006/11/13/80>

Office 2007 Beta 2 Technical Refresh (B2TR):

<http://pschmid.net/blog/2006/09/18/43>

Customize Office 2007: <http://pschmid.net/office2007/customize>

RibbonCustomizer Add-In: <http://pschmid.net/office2007/ribboncustomizer>

OneNote 2007: <http://pschmid.net/office2007/onenote>

Subscribe to my Office 2007 blog: <http://pschmid.net/blog/feed>

"Alexcomp" <Alexcomp@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:CA8D2FD6-E426-486D-9AEB-3DCF2A11C616@xxxxxxxxxxxxxx>:

I have the identical problem! Attended Birmingham launch yesterday – got full product key – downloaded – uninstalled 2007 Beta – errors every time telling me the beta is not uninstalled.

MICROSOFT – ARE YOU LISTENING? Your beta uninstall has trashed my machine so that I'm unable to install full product. I called Microsoft at the suggestion of the TS2 technician and was told that telephone support for the product will not begin until January 31. I have not attempted the manual uninstall referenced in your post and will do so now.

"HappyRVers" wrote:

I attended the Tampa "ready for a new day launch 2007" last week and received the necessary keys for free copies of Office Professional 2007 and Office Groove 2007. I had previously installed Office Professional 2007 (BETA) which was working fine. When I returned home and tried to uninstall the beta version it wouldn't uninstall so I had to use the manual procedures in "support.microsoft.com/kb/928218" to uninstall it. I was then able to install office pro 2007 but when I try to run Outlook I get error 1605. I have downloaded the installer cleanup tool but it looks like it might decommission many of my installed programs and gives no indication that it will do anything to any left over beta information. Can

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anyone help me get
around this problem?