

Re: Office 2007 install fails with a setup cannot continue message

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2006-11/msg00429.html>

- *From:* "Terry Farrell" <terryfarrell@xxxxxxx>
 - *Date:* Wed, 22 Nov 2006 21:17:43 -0000
-

Thanks for that extra Info. I'll see if I can pass this on to the MS Office support team.

Terry

"Don Awalt" <dawalt@xxxxxxxxxxx> wrote in message
[news:%23F\\$tpXnDHHA.4620@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23F$tpXnDHHA.4620@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I am getting this error also. I have tried:

1. Installing from CD (I also downloaded twice and cut multiple CDs and verified hash #s) to a virgin install of Vista Ultimate
2. Installing from CD to a version of XP x64 running Office 2003 Pro but that never had any betas of Office running on it.

Terry Farrell wrote:

Yes. I've tried on 2 other computers, one with a fresh install of Vista Ultimate (nothing else was installed, just Vista, no updates or anything to ensure that there were no other influences) and an XP PC. All failed at exactly the same error about one second after the Office Setup window appears. I too conclude that Office 2007 has a serious bug OR the MSDN version is corrupt.

Terry Farrell

"RIPadgett" <RIPadgett@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:CEF8B422-5827-4F1E-B4C4-492DEC1D8F8C@xxxxxxxxxxxxxxxxxxxx

Terry/all,

I get the same error on both Windows XP and Windows Vista, so I'm thinking it is a Office 2007 issue.

--
RIP

Will Rogers once observed that the only difference between

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death and taxes
is that death never got worse while Congress was in session.

"Terry Farrell" wrote:

Bob

I burnt the downloaded ISO to CDR and have tried running it from both the CD and by copying it to a folder on my HDD and running from there too. I now have 6 CDs burnt and all verified.

I'm leaning towards this being a Vista problem and I think I'll post this in a Vista NG now.

Terry

"Bob Buckland ?:-)" <75214.226(AT Beautiful Downtown)compuserve.com>

wrote

in message

news:e0B2kIXDHHA.4464@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

> Hi Terry,

>

> Are you running setup from a folder that you extracted the contents

to, > or

> are you mounting the .ISO for Office and running setup

> from there, or ???

>

> =====

> <<"Terry Farrell" <terryfarrell@xxxxxxx>

wrote in message

>

news:EC7C87D8-CDBA-4CCC-B663-B2C04725479E@xxxxxxxxxxxxxxxxxxxx

> Bob

>

> I've uninstalled OneCare and tried yet another download – still

same > abort

> as soon as Setup tries. There is still no log file.

>

> I am at the point where I am going back to Windows XP and Office > 2003.

>

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> terry >>
> -->
> Bob Buckland ?:-)
> MS Office System Products MVP
>
> *Courtesy is not expensive and can pay
big dividends*
>
>