

## Re: Setup of Office 2003 – Error 1911

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*Source:* <http://www.tech-archive.net/Archive/Office/microsoft.public.office.setup/2005-08/msg00451.html>

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- *From:* Gerry Hickman <[gerry666uk@xxxxxxxxxxxx](mailto:gerry666uk@xxxxxxxxxxxx)>
  - *Date:* Thu, 18 Aug 2005 14:11:32 +0100
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Hi Clapham,

Your problem may not be identical to this user's problem. You need to first explain your problem in detail with any exact error messages you see. You also need to clarify the writing on your CD, this will avoid needing the "about" box to work.

ClaphamJunction wrote:

"webdelaney" wrote:

Office 2003 is not being very nice to me. When I first installed it, I kept getting an error 25090. I followed the instructions on the website to fix it, but that did not help at all. So I took the plunge and formatted my computer again ( just did it two days ago, so not much loss). I decided to install all other programs first, THEN office. This time, mid way through instalation, I get: ERROR 1911. Setup cannot register type library for file c:\program files\common files\microsoft shared\web components\11\DFUICOM.exe. Contact microsoft product support services (pss) for assistance. (great, their product doesnt work and they want me to spend 35.00 for assistance for their product?)... Anyone have any problems like this? Also now, my computer wants to DEBUG now after that I installed Office. Whats up with that? Any assistance would be very greatfull. This is also Office 2003 Professional edition. I am running a Dell Inspiron 5100 Laptop. XP Professional Edition that I just loaded on. I am the only user

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on this computer (that I knowenly set up).

Thank you,  
Delaney

I have a similar problem and have been fumbling around on the MS site to no avail.  
I decided to let the expert help me. The first thing that they wanted to know was the number to be found in the "about" section of the "Help" drop down.

How to get it? START the program! BUT I CAN'T INSTAL IT, THICKHEADS.

What a useless organisation.

I'll stop before I have apoplexy or something.  
Anyone have the knowledge - Please help.

ClaphamJunction

Dell Dimension 8400  
Pentium 4 - 3.2 GHz  
Windows XP Professional - SR2  
4 GigByte RAM  
150 GByte HD in PC  
120 GByte HD external on USB  
HP Business inkjet 1100D printer

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Gerry Hickman (London UK)