

Re: Office 2000 will not go away! :-)

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- *From:* Ken Springer <wordworks.nospam@xxxxxxxxxxxxxxxx>
 - *Date:* Mon, 1 Dec 2008 17:32:00 -0800
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Hi, DL.

I do know the 2000 Pro version had programs that are not included in the 2003 Pro does not include. FrontPage is one example that I can think of.

I no longer have the 2000 CD to try the add/remove feature of the setup routine.

AS for leaving behind things, if the routine asks if you want to remove *ALL* previous Office versions, there should be nothing left behind. That's the definition of the word "all", and MS should be accountable for letting new purchasers that only parts of previous versions will be removed.

I don't know about all the folders the installation routine uses, but you are able to install the files to a folder name of your choosing in the Program Files folder. In my case, I used the name Microsoff Office 2003, and that is the folder name in the Program Files folder.

Would you mind giving me the instructions for running the file checker and viewing the event viewer? And what would I be looking for?

Thanks.

Ken

"DL" wrote:

The 2000 version may have included components that were not included in 2003 version, therefore any upgrade would have left these intact.

Are you able to uninstall 2000 in add/remove dialogue?

PS Office 2003 installs to a version specific folder by default, as does 2007

Your other problems are unlikely to be connected to Office. I'd start by running the system file checker and looking at your Event Viewer for err's

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"Ken Springer" <wordworks.nospam@xxxxxxxxxxxxxxxx> wrote in message
news:F5D556D4-4D8F-4BCB-9B53-8554DD07E8E1@xxxxxxxxxxxxxxxx

I had Office 2000 Pro installed on my computer. I eventually upgraded the Outlook component to Outlook 2007. To my dismay, my computer just didn't have the power and speed to handle Outlook 2007.

So I opted to purchase Office 2003 Pro, and tried to installed it keeping the Office 2000 Pro install. I did this by not using the default program files folder. It did not work out as well as I had hoped, so eventually I removed 2003. Then I reinstalled 2003 and had the 2003 install routine remove all other versions of Office.

But 2000 just doesn't want to go away! LOL I first discovered this when trying a new web page design program. When the new program starts, dialogue boxes come up asking me to insert the Office 2000 SR 1 CD. And now, starting IE 8, I got the same dialogue boxes.

So, my thought is something somewhere didn't get removed and/or changed. I think, but I don't know for sure, that these unknown items or settings is causing issues when on the internet. I now get numerous time outs, page not found, and connection errors when on the Internet. This happens with 3 different browsers.

Anyone have any idea how to fix this mess?

Thanks.