

Re: My microsoft Office product key is not being accepted – help!

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- *From:* "Carey Frisch [MVP]" <[cnfrisch@xxxxxxxxxxxxxxxx](mailto:cnfrisch@xxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 1 Aug 2008 07:50:03 -0500
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Computer manufacturers often install a trial version of Microsoft Office. If you are getting a prompt to type in a Product Key when opening a Microsoft Office program, it is likely the trial period is over and you'll need to purchase a license (product key) for Microsoft Office.

The product key affixed to your computer is for Windows Vista (the operating system) and not for Microsoft Office.

Please review the following:

How to determine whether you have a trial edition of a 2007 Office suite or program installed:

<http://support.microsoft.com/kb/927920/en-us>

How to convert a trial version of a 2007 Office suite or program to a full retail perpetual license version:

<http://support.microsoft.com/kb/927756/en-us>

How to buy the 2007 Microsoft Office suites:

<http://office.microsoft.com/en-us/suites/FX101678741033.aspx?ofcresset=1>

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Carey Frisch  
Microsoft MVP  
Windows Desktop Experience –  
Windows Vista Enthusiast

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"Technically Challenged" <[TechnicallyChallenged@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:TechnicallyChallenged@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message

[news:E7A3F553-AAE3-4C84-9BA4-563FFF66499D@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:E7A3F553-AAE3-4C84-9BA4-563FFF66499D@xxxxxxxxxxxxxxxxxxxxxxxx)

I cannot use any features on my new laptop as the 16-digit product key is not being accepted. I have double and triple-checked that i am typing it correctly, but still nothing. I cannot even edit a document in Word at the moment. What should i do?

—  
T.C.

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