

Re: Office Enterprise 2007 disabled other programs

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2007-05/msg01197.html>

- *From:* SteveD <SteveD@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 27 May 2007 23:50:01 -0700
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I'm sorry, I didn't explain my problem correctly. I've been so frustrated by this that I sometimes forget myself.

The programs that are disabled are programs that were on my computer and working fine prior to my installation of Office 2007. In each case, the icons for the programs have disappeared from my desktop or taskbar, and the ".exe" files for these program have been changed to "ex_". Also, numerous ".dll" files have been changed to "dl_". I think other extensions have been changed, too. Almost every file in the C:\I386 directory now has an extension that ends with an underscore instead of a letter.

Here are some programs that have been altered:

All games in the Start menu (Hearts, Minesweeper, Solitaire, etc.)

The volume control in the taskbar

A commercial program (National Geographic)

Paint (all .bmp files now are unrecognized)

My Internet Explorer icon has disappeared, but I can still open IE through shortcuts that are still on my desktop.

There may be more, but I haven't discovered them all yet. However, some programs, both commercial and pre-installed, continue to work. I also now have Netscape on my computer, though I don't know why.

I did the default installation, and didn't customize anything. I didn't monitor the computer closely during the installation.

Thank you.

Steve

"Herb Tyson [MVP]" wrote:

The installed versions of these programs would be in C:\Program Files\Microsoft Office\Office12.

Do you see anything there?

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Choose Start – Programs – Microsoft Office. Are there programs listed there?

When you installed, did you accept the setup defaults, or did you do a custom installation and make some changes?

I would go into Control Panel, find Office 2007, and attempt a repair.

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Herb Tyson MS MVP

Author of the Word 2007 Bible

Blog: <http://word2007bible.herbtyson.com>

Web: <http://www.herbtyson.com>

"SteveD" <SteveD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:CCF55AE5-2801-411F-99C6-F5CBDD9BB1F0@xxxxxxxxxxxxxxxxxxxx>

Then why have I lost access to all these programs?

"Mary Sauer" wrote:

The shortened extension names in the I386 folder is normal.

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Mary Sauer MSFT MVP

<http://office.microsoft.com/>

<http://msauer.mvps.org/>

<news://msnews.microsoft.com>

"SteveD" <SteveD@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in message
<news:8CD7B8AA-EBF3-4A0E-A1F3-B0ABA5204D8D@xxxxxxxxxxxxxxxxxxxx>

I recently installed Office Enterprise 2007
on my home laptop. On the
advice
of my IT guy, I first uninstalled all previous
versions of Office, did
a Disk
Cleanup, a Defrag, a restart, then installed
Office Enterprise 2007.

Now, hundreds (maybe thousands) of files
have had their extensions
renamed.
Many programs will not run because their
".exe" extensions have been
changed
to ".ex_". Also, some ".dll" files have been
changed to ".dl_" and

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similar
changes have happend to other file
extensions. This has mostly
happened in
the C:\I386 directory, but I think it has
happened in some directories
for
commercial programs as well.

I've searched the web, and can't find any
other references to this
happening. I'd appreciate any words of
wisdom.