

Re: Launching Office 2007

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- *From:* jimmuh <jimmuh@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 23 Mar 2007 12:26:25 -0700
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Heh. I'm an old timer. Have been "top-posting" since ARPANET and FIDO. Sorry.

I'm not trying to solve this problem right now. I've already been through the installation variations with MS support and in a couple of old threads here. At least in the case of the two systems on which I retried the installations back in December / January the answer is not the combination of MS applications. Perhaps I should have been more careful in my wording so that you wouldn't think I was still working on the issue. But neither MS support nor any of the MVPs could figure what was going on. A lot of people have reported the issue. When you make your own shortcuts it becomes a non-issues.

I'd rather see if someone might be able to help Sandy. I'm not sure that we know for certain yet whether Sandy is reporting the same problem, and, if so, has tried anything more to remedy it.

"gls858" wrote:

Ok since you're top posting I'll follow suit. My guess is it's one of the other programs you're loading since I don't load either of them. If I had to make a wild guess I would pick OneNote. Here's what I would do Load Office, check to see if the links work, load OneNote, check links, load Visio, check links. that way you could isolate the culprit.

gls858
jimmuh wrote:

I can see why you would have thought normal behavior was being reported. I was only aware of this because of the issues we've had with our 8 test machines. None of them was installed from a network source -- all being installed from disc, but definitely to the default / standard location. (Otherwise, what kind of testing am I doing?) Don't know if that will turn out to be pertinent or not, but we shall see!

As we know the Microsoft shortcuts are a little different from the "roll-your-own" variety. But the combination of MS Office Pro 2007, OneNote 2007, and Visio Pro 2007 definitely always results in this issue, AFAICT.

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"gls858" wrote:

jimmuh wrote:

No, I don't think so. It seems as though Sandy is referring to the fact that one or more of the shortcuts created by the MS Office 2007 setup procedure do not work when they are placed in the top-level Start menu -- either by the recent files process or by the Pin to Start Menu process. They also fail if you right-click on them and place them in the Quick Launch toolbar. That is most assuredly not how they are supposed to function.

I, and others, have posted here several times over the past few months about this very issue. The only answer we have found (insofar as I am aware) is the one that worked for me. You delete the MS Office shortcuts from all levels of the Start / Programs menu, and you create new shortcuts directly to the individual executables. Then those shortcuts, when placed in the top-level menu or in Quick Launch, will work properly.

I do prefer using the Start Menu search function for launching most applications, but even that function did not work for some of the original shortcuts that appeared on my Vista Business systems after installing Office 2007. BTW, this wasn't a one-off experience for me. It has been the case on EVERY installation of Office 2007 under Vista at our company.

"gls858" wrote:

Sandy Macdonald wrote:

I am
running
Office

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2007 on a Vista computer. When I press the Vista 'Start' icon and see a list of recently used application, I can't launch an Office 2007 from the list, nothing happens when I click the icon.

If I list all programs and click on an Office 2007 application icon from this complete list, then the applications launch properly.

What is happening?
How can I fix this?

It's working just like it's supposed to. You can't "launch" Office 2007. Office 2007 is a suite of separate programs. An easy way to launch programs is to simply type the name in the search bar and hit return.

Example: type Excel in the

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search bar and Excel pops
up at the top of
the list and is highlighted.
Simply hit return and excel
will open.

gls858

Guess I misinterpreted the post. IMO it wasn't very clear
what she was
asking.

I was at a machine with Office 2007 and Vista and both of
the methods
you mentioned worked just fine. Did you do a network
install, or install
directly from the media. Did you install to a different
location other
than the default?

I checked the target path and mine looked like this:
C:\ProgramData\Microsoft\Windows\Start
Menu\Programs\Microsoft Office
It was same for every pinned Office app. I thought that was a
little
strange.

gls858