

# Re: email icon greyed out in Office Home and Student 97

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*Source:* <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2007-03/msg01194.html>

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- *From:* NickT <NickT@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Wed, 21 Mar 2007 15:07:01 -0700
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Of course I can do that fairly easily although I need to leave the office program I'm using, swap over to the e-mail system etc etc. But it's more convenient and quicker to send from the tool one is using at the time as you must appreciate. Your reply indicates the stupidity of MS greying out/removing the feature from this version of Office 2007 so why not put it back in and prove you are listening to your customers like you say you have been doing with Vista and Office 2007.

"JoAnn Paules" wrote:

No one said you can't send a document via email. Use Outlook Express if you're using Win XP or Windows Mail if you're using Vista.

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JoAnn Paules  
Microsoft MVP – Publisher

How to ask a question  
<http://support.microsoft.com/kb/555375>

"NickT" <NickT@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:A39392AF-04FD-46E3-83CD-3D923E3F5A6A@xxxxxxxxxxxxxxxxxxxx>

Sorry to say but I think your reply is ridiculous especially considering you are an MVP. I'm not in business and nor is rest of family. We are home users wanting to send various documents like letters, material that I've created for my Rotary club to aid a Aids orphans home initiative in Africa and other personal stuff to others. I can't believe that MS took this feature out as it

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was considered purely 'commercial'. Would very much appreciate a proper, considered reply to my query about this problem from the Office 2007 Product Manager if you can get hold of him/her please.

"Milly Staples [MVP – Outlook]" wrote:

Home and student versions are for non-commercial use, e.g., you can't run a business with this software as that is not something a home user or student user would need. Ever wonder why the license for this version is so low and allows 3 installs? Now you know.

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Milly Staples [MVP – Outlook]

Post all replies to the group to keep the discussion intact. All unsolicited mail sent to my personal account will be deleted without reading.

After furious head scratching, NickT asked:

| I have a similar problem. E-mail option is greyed out in all products  
| in Office Home and Student 2007. I can't send documents.  
The e-mail  
| client I am using is Windows Live mail desktop version.  
Can anyone  
| help.

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| "Rock" wrote:

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|| Installed Vista Home and Office Home and Student software on my  
|| computer. I tried to send out a word document to a friend through  
|| microsoft mail, but can't because the email icon is greyed out under  
|| the send to menu. I am using Vista's Mail not outlook.  
|| Also;  
|| Can any one tell me why the headers in this suite states non  
|| commercial use, this is a retail version I purchased and is  
|| activated but I am unable to acces the web from inside the

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programs.

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|| GRB