

Re: Need to recover data from Outlook but program won't stay open.

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Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2007-01/msg00419.html>

- *From:* "DL" <address@invalid>
 - *Date:* Wed, 10 Jan 2007 14:46:48 -0000
-

You would be advised to search for *.pst, to include hidden, then make copies of all pst's found.

Then check these copies on another PC. Do not use any Import option, simply open in Outlook.

Copies need to be located either on the hard drive or external drive, not cd.

Once satisfied copies are OK work on your faulty installation.

"Susan" <Susan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0E620AB4-ABB1-4262-A290-29F8420B363A@xxxxxxxxxxxxxxxxxxxx

What is an Event Viewer? The operating system on the computer in question is

Windows 98 – is that something from XP or can you tell me where to find it in

98?
Thanks,
Susan

"Peter Foldes" wrote:

And what error is generated in the Event Viewer?

—
Peter

Please Reply to Newsgroup for the benefit of others
Requests for assistance by email can not and will not be acknowledged.

"Susan" <Susan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:017A8344-ACC1-405D-A33D-A6084911CCE2@xxxxxxxxxxxxxxxxxxxx

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Help!

Recently my computer suffered a hardware malfunction and I thought all

my

data had been lost. Turns out the hard drive was intact but some

components

in the screen were screwed. I was relieved to discover that my data

was

intact and had asked the person working on the machine to make a

backup of

the PST file in Outlook for me.

When I got my machine back, I discovered that not only Outlook, but

all of

the Microsoft Office programs would only stay open for a few seconds

and then

shut down (no error messages generated). I was going to simply delete

and

re-install the program, but when I tested the back-up PST file on

another

computer's Outlook installation, I discovered that the entire

"contacts"

section was missing. Unfortunately, I have been building this section

as a

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database of all of our business contacts and I desperately need to

find out

if the information is still intact and if so, find a way to recover it

from

my crashed program. At present, I can't keep the program open long

enough

to see if my information is even still in there.

I tried the "repair" function on the Office disk, but I am still having

the

same problem.

Has anyone else had this problem with Office before and/or can anyone

help

troubleshoot a fix so I can get Outlook running without re-installing

and for

sure losing my data?

Thanks!

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