

Re: Office Beta 2 Technical Refresh won't install.

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Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2006-10/msg00161.html>

- *From:* chrismcb <chrismcb@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 2 Oct 2006 11:18:02 -0700
-

Sorry Patrick!

Thanks for helping me though.

This is an excerpt from the log:

```
OPatchInstall: Property 'SYS.ERROR.CODE' value '0x80004005'  
OPatchInstall: Property 'SYS.ERROR.INERROR' value '1'  
OPatchInstall: Property 'SYS.ERROR.TYPE' value 'HRESULT'
```

I believe I have found what the problem is.

By trying to repair-install the original Beta release (since my after attempting the B2TR install, all office programs wont start) I get an error telling me that I am out of space on Drive "I:" which is strange since that is my CD drive.

Finding the problem was one thing, but I cannot think of how to get a solution as both my %tmp% and %temp% are correctly set up.

Thanks Again

"Patrick Schmid [MVP]" wrote:

What is it that since I became an MVP yesterday, everyone is hijacking other threads instead of starting their own one?
What's the last value of SYS.ERROR.CODE?

Patrick Schmid [OneNote MVP]

<http://pschmid.net>

Office 2007 Beta 2 Technical Refresh (B2TR):

<http://pschmid.net/blog/2006/09/18/43>

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OneNote 2007: <http://pschmid.net/office2007/onenote>

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"chrismcb" <chrismcb@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:EC60E9E8-8B22-4FBE-8286-2242170A04CD@xxxxxxxxxxxxxx>:

I am having the same problem and wonder if I could ask your help too
Patrick.

I have started my own thread, however it is in the Office.Setup section.

The last SYS.PROC.RESULT value for me is 17302.

Your help would be much appreciated,

Chris

"Patrick Schmid [MVP]" wrote:

Which sys.proc.result value is the LAST one in the file?

Patrick Schmid [OneNote MVP]

<http://pschmid.net>

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Subscribe to my Office 2007 blog:

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"Pete Halsted"

<PeteHalsted@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message

<news:739A7374-57C2-49E5-BAB3-D2DBBD47ADBF@xxxxxxxxxxxxxx>:

I posted this Friday with no response.
Reposting hoping someone with answer

Re: Office Beta 2 Technical Refresh won't install.

just missed it over the weekend.

Trying to Install the Beta 2 Technical Refresh.

Running XP Pro. Have the Beta 2 of office installed and been using it. I was also using the BCM beta. I uninstalled the BCM beta (per instructions for its TR) before trying to install the Office TR.

The error I get is the one "The Installation of this package failed. Please see for more information".

I know that that error should point you to KB923718. And I have gone there and followed all the info there (clear temp directory, I got 25 gig of free space). I created a log per instructions, but I don't see how to post that here.

Based on other messages I've seen I know the sys.proc.result value from the log is helpful to know. I have two different values in the log for it 17021 and 17303

Help.....