

Re: office update failed

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- *From:* "JoAnn Paules [MVP]" <jl_paules@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 26 Sep 2006 20:12:06 -0400
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Reboots often do work. I wish I could reboot myself at times. ;-)

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JoAnn Paules
MVP Microsoft [Publisher]

"totoandme" <totoandme@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1DBF1DB8-AA2F-431D-BE3C-06AE40ECBF94@xxxxxxxxxxxxxxxxxxxx>

Thanks so much. The reboot fixed the problem.

"totoandme" wrote:

I just got a new pc. I installed Office 2003 from a CD. I then did one round of updates successfully. I started a second round of updates, they downloaded successfully, then half way through the installation everything came to a halt. I tried to cancel the installation and that didn't work so I had to use "end task." Then I tried to download the second round of updates again and they failed. I tried to use "detect and repair" and get the message that another installation is already running. I tried to remove Office from my pc and start over, but again I get the message that I must complete the first installation before I can delete it.

Help!!!