

Re: Uninstall Office 2003 Trial? Add/Remove returns Error Message!

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*Source:* <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2006-08/msg02417.html>

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- *From:* "Beth Melton" <[bmelton@xxxxxxxxxxxxxxxxxxxxx](mailto:bmelton@xxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 31 Aug 2006 11:31:06 -0500
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It sounds like the Local Installation Source (LIS) for Office 2003 was moved or deleted. The LIS is used instead of the installation CD if you want to add/remove features or remove Office. Do you recall deleting or moving a folder called "Msocache"? In any event, you'll need to obtain the Local Installation Source Tool which will help you correct the issue:

<http://www.microsoft.com/downloads/details.aspx?familyid=10fa7aa3-695b-42c3-9045-b812ba0fed3e&displaylang>

Please post all follow-up questions to the newsgroup. Requests for assistance by email can not be acknowledged.

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Beth Melton  
Microsoft Office MVP

Office 2007 Preview Site:

<http://www.microsoft.com/office/preview/default.aspx>

Office 2007 Community Articles/Tutorials:

[http://www.microsoft.com/office/preview/community/article\\_archive.aspx](http://www.microsoft.com/office/preview/community/article_archive.aspx)

TechTrax eZine: <http://mousetrax.com/techtrax/>

MVP FAQ site: <http://mvps.org/>

"kdingle1" <[kdingle1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:kdingle1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:D048F460-874D-4959-9C9F-C06356242BDC@xxxxxxxxxxxxxxxxxxxxx](mailto:news:D048F460-874D-4959-9C9F-C06356242BDC@xxxxxxxxxxxxxxxxxxxxx)

When I try to uninstall Trial Office 2003 (Downloaded Version)  
Add/Remove  
returns the following "The installation source for the product is  
not  
available. Verify that the source exists and that you can access  
it."

I have the original Office.exe file on my desktop, but how do I tell  
A/R  
where it is, or is there another solution?

Please help, I'm in a real bind here – Kevin

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